

SAMPLE COURSE OUTCOME COMPETENCY GRID

Course: CEN1300 WINDOWS ADMINISTRATION

Course: Description: Teaches skills necessary for administration of windows operating systems installation. Includes configuring the system, setting up users, assigning permissions, and setting up printers.

Course Outcome	Evidence of Learning
1. Install, configure and administer a LAN operating system.	
2. Describe, use and manage file systems	
3. Demonstrate knowledge and use of task schedulers, management consoles, and control panels	
4. Set up users, groups and assign policies and profiles.	
5. Develop and implement security and access controls.	
6. Use multiple networking protocols.	
7. Performance tuning using performance and monitoring software	
8. Demonstrate troubleshooting skills.	
9. Develop and implement disaster recovery and protection plans	

Course outlines can be viewed from: <http://www.palmbeachstate.edu/x17364.xml>