

**2010-11 Information Technology Accomplishments**  
**Third Quarter, January – March 2011**

**COLLEGEWIDE**

**PantherNet/Mainframe Systems**

1. Added Photo ID to Login/out screen on PantherTrail.
2. Generated 8 tables in SQL for AR contract file.
3. Implemented Federal Direct Loan Programs per Federal mandate.
4. Worked with Miami-Dade College to assist them in downloading Finance SQL information for Finance Reports.

**PBCC Websites**

1. Ingeniux CMS desk-side training.
2. Update stylesheet to enable alternate placement of Image Slideshow.
3. Created generic mail form submitter and added cross browser JavaScript validator.
4. Upgraded test server with .NET 3.5 and Ingeniux CMS v7.
5. Upgraded Ingeniux CMS to v7 SR1.
6. Upgraded Ingeniux CMS demo site, customized tinymce editor demo and live.
7. Updated stylesheet to add last modified date on all Ingeniux CMS pages.
8. Update permissions on virtual directories, web.config file on live site and disabled the DOM Processor to stabilize site.
9. Installed FrontPage extensions on testweb2.
10. Installed PHP calendar for marketing testing.
11. Created page to display Publish as Names status for Marketing to overview changes.
12. Install / test Wowza media server and media encoders.
13. Install / test Helix media server and media encoders.
14. Install / test Windows Sooth Streaming media service and media encoders.
15. Created new mail forms and updated old ones for MTIS South.
16. Created forms and Setup quarterly analytic reporting for CCE south and GEC
17. Updated connection strings on CMS.
18. Updated faculty home page utility and faculty home pages so Adjuncts can add and display their Voicemail extensions.
19. Updated FTP utilities to use new AD faculty group as opposed to the network faculty group and connected to new faculty view to determine if faculties are members of that group.
20. Built the server, redirects for the new Online Student orientation.
21. Rebuild the required videos utility and web page to allow for MP4 videos for Apple and Android users.
22. Created an Intranet utility and six salary and benefit calculators for HR
23. Set up and tested Helix media server as an alternative for Windows media Server

24. Created a Center for Student Leadership membership application which submits data into a SQL database
25. Created an Intramural Soccer Survey form for Student Services
26. Created an utility and web calculator for Pell Grant amounts for Financial Aid
27. Created a soccer survey web form for Student Activities
28. Created a web utility for SGA students to vote for a new president

## **Operations**

1. Printed **14,160** Account Payable Checks.
2. Printed, folded and sealed **1,535** Payroll Checks.
3. Process **13,968** Payroll Direct Deposits.
4. Printed **5,701** Financial Aid Letters.
5. Completed **2,218** Work Orders.
6. Printed, folded and sealed **3,743** (2010) W-2 Forms.
7. Printed, folded and sealed **149** (2010) 1099 Forms.

## **iTAC**

1. Tickets created: 7,999
2. Tickets closed by CCD: 1,059
3. Tickets closed by Helpdesk: 3,716

## **iTAC/Computer Resources**

### **Reports Coordination**

### **Project Management**

### **Network**

### **Information Security**

1. Completed second quarter New Hire Orientations. The theme continued with the topic of "Identity Theft".
2. Password Complexity Project.  
A few vendors out of many are in review for pricing and next step.
3. IPS / IDS Security Filtering  
(Phase two) filter tweaking to be completed by next quarter. This will include 24x7x365 managed services, prevention and alerting.
4. Websense Security Filtering  
Websense Web Security Sensor: A company has been selected to review and health check sensor and to start review for blocking ability.
5. Website and Awareness campaign  
The following number of Awareness messages, issues or incidents occurred in the second quarter:
  - a. January (16)
  - b. February (16)
  - c. March (10)

6. Completed ITSO FY 11-12 budget request, including initiatives.
7. POLICY or GUIDELINES under development:  
PC Surplus and Eco disposal policy
8. Palm Beach State College Antivirus report.  
The third quarter saw an uptick in the number of computers with Malware detections and cleanings. A malware spread was caught and averted with nominal interruption to the college network.

### **Telecommunications**

1. Programmed and tested the Valcom system at West campus in the CRA/CRB building.
2. Turned on caller-id for the OCS phones.
3. Changed the main number at North to be consistent with the other three campuses.
4. Updated recordings and menu on North Campus main number.