

**2008-09 Information Technology Accomplishments
Fourth Quarter, April - June 2009**

COLLEGEWIDE

PantherNet/Mainframe Systems

1. Completed Program Objective Enrollment Compliance project for Financial Aid.
2. Completed Never Attended project for Financial Aid.
3. Completed Customer Billing, Statements, and Dunning Letters project.
4. Completed Phase I of Third Party Contract Enhancement project – provides the ability to transfer an obligation from one customer to another.
5. Completed Financial Aid forms for Pantherdoc Form Flow and on Pantherweb.
6. Completed Financial Aid support/setup of Baccalaureate Degree.
7. Installed FCCSC Port 2009.1

PBCC Websites

1. Created an intranet utility for BAS student orientation.
2. Set up new Media server.
3. Provided Ingeniux training.

Operations

1. Printed 5,654 Account Payable Checks
2. Printed, folded and sealed 1,530 Payroll Checks
3. Process 12,931 Payroll Direct Deposits
4. Printed 16,188 Financial Aid Letters
5. Completed 2,453 Work Orders

iTAC

Month	Total Received CCD & iTAC	Resolved by iTAC	Resolved by CCD
April	1895	1288	607
May	1909	1450	459
June	2072	1561	511
	5876 Total	4299 Total	1577 Total

iTAC/Computer Resources

1. Consolidation of Computer Resources/iTAC.
2. Completed Microsoft System Center – SOW.
3. Completed Student Authentication Phase I
4. Enhanced iTAC webpage to incorporate tutorials.
5. Created a Plan for College Refresh program.

Reports Coordination

Project Management

Network

1. Syslog upgrade
2. Testing SharePoint Services v3
3. TSM backups for My Docs on SAN
4. VPN upgrade
5. ESX updates
6. CatTools migrate and upgrade
7. OCS R2 server builds
8. ACADWEB1
9. NETADMIN2 build
10. Blackboard server
11. SAN/SVC cleanup and consolidation
12. Sharepoint server
13. Outbound email directed through MS Exchange hosted filtering
14. Media server
15. Sent 44 items to surplus
16. BLADECENTER2 - ethernet switch problem
17. Build first 3 servers for SQL 2K5 cluster
18. Switch for conference rooms E and F - Finance move
19. Flap alert forwarding
20. NOC cabinet project - plan, quote, and order
21. Procera evaluation

Information Security

Telecommunications