

**2010-11 Information Technology Accomplishments
Fourth Quarter, April - June 2011**

COLLEGEWIDE

PantherNet/Mainframe Systems

1. Updated Course Evaluations System to provide add/remove course button on Course Evaluation Form.
2. Migrated Datawarehouse to SQL 2008.
3. Wrote a report for Student Database SC1908.
4. Built SQL Server – SQLDB1

PBCC Websites

1. Updated Professor of the year utility and voting form.
2. Created a vehicle reservation website and a driver license verifier utility for Risk Management.
3. Created a Panthertrail login page outside of employeeweb.
4. Updated SGA president voting utility.
5. Changed the AFC Auction utility for the way people log in. Now login goes through AD rather than using IIS.
6. Created an Adjunct Development utility and event sign in web page for Ginger Pedersen.
7. Created a copy of Career Center's Resume Wizard onto the web server and edited several pages of it so students can log in using AD to make it more secure and improved the early flow slightly.
8. Created a cost of college calculator for financial aid website and an Intranet utility they can use to maintain the default costs. Incorporated the COC Intranet utility into the Pell grant utility.
9. Ran two WebTrend reports for MTIS south. One 2010 report for Media2 and one 2010 report for south media.
10. Installed SSL certificate on new panthercard server.
11. Took an Access DB maintained by Beryl Mancuso and connected it to SQL for Reporting through Reporting Services rather than using the Access reports and mailed out individually.
12. Created an Honors Mentor Form that pulls student information from DataWarehouse and partially fills in the form after they log in.
13. Upgraded search appliance software.
14. Added advance time request feature to media forms.
15. Added redirect to faculty page stylesheet.

Operations

1. Printed **9,391** Account Payable Checks.
2. Printed, folded and sealed **1,399** Payroll Checks.
3. Process **13,630** Payroll Direct Deposits.
4. Sent **22,600** Financial Aid E-mails to students.
5. Completed **2,018** Work Orders.

iTAC

1. Total calls received 7,541
2. Total tickets closed 7,689

iTAC/Computer Resources

1. Completed HP deployment at Lake Worth Campus on May 20th
2. Implemented Service Manager Kick-off in June
3. Completed Windows 7 deployment at Belle Glade on June 17th
4. Completed Lake Worth Printer Assessments; updated campus maps-April/May

Reports Coordination

Project Management

1. Continued working on the Print Sustainability project

Network

Information Security

1. Completed 4th quarter New Hire Orientations. The theme was changed to topic of "PHISHING Emails".
2. IPS / IDS Security Filtering
 - (Phase Two) filter tweaking to be completed by next quarter. This will include 24x7x365 managed services, prevention and alerting.
3. Websense Security Filtering
 - Websense Web Security Sensor: A health check on the sensor and configuration was completed. Research is underway to create various filters blocking for different scenarios while maintaining educational requirements over protection of college resources.
4. Website and Awareness Campaign
 - The following number of Awareness messages, Information Security inquiries or incidents occurred in the fourth quarter:

April	(19)
May	(15)
June	(09)
5. POLICY or GUIDELINES under development:
 - PC Surplus and Eco disposal policy
6. Palm Beach State College Antivirus report.
 - The fourth quarter once again saw an uptick in the number of computers with Malware detections and cleanings.
 - It should be noted here that this report includes Student and Faculty/Staff systems. There is work underway to be able to achieve break-out reports which should be available for the next quarter.
 - A particular malware spread was caught and averted with nominal interruption to the college network.

From:	4/1/2011 8:05:47 AM
To:	6/30/2011 8:05:47 AM

Malware Instances Details						
Group by:	Action	Policy	Severity	Show unclassified software		
Severity	Computers	Occurrences	Failed	Removed	Allowed	Category
<input type="checkbox"/> Severe (331)	1051	8923	1063	7860	0	
<input type="checkbox"/> High (7)	12	17	0	17	0	
<input type="checkbox"/> Medium (9)	64	227	6	216	5	
<input type="checkbox"/> Low (1)	7	75	0	75	0	

Telecommunications