

**2014-2015 Information Technology Accomplishments**  
**Second Quarter, October - December 2014**

**COLLEGEWIDE**

**PantherNet/Mainframe Systems**

**Websites**

1. Created an upload tool so faculty/staff can upload non video files to the new "podcast" server as well as a utility that eLearning will use to manage permissions to use the upload tool.
2. Created a student login web page for Career Center that takes them to the SIGI3 website that is a third party package that requires being behind a login.
3. Updated the adjunct and temporary employment packages for HR on the Intranet.
4. Updated Benefits calculator and admin tool allowing for EAP to be displayed as well.
5. Created an RSVP form for the Honoring Veterans breakfast/dinner held on the four campuses.
6. Updated FCRAO meeting website.
7. Set up a pw protected directory on the web server for employee downloads for networking department.
8. Created a viewer for old PantherNet Security requests for Finance, Payroll and Purchasing training.
9. Rebuilt Academic Services Intranet page on the new Intranet.
10. Built a room request form with supervisor approval for Center of Bachelor programs.
11. Set up student nominations and vote for North Campus student activities.
12. Created a Printer Request Form with supervisor approval.
13. Rebuilt the Operational efficiencies suggestion form in C#
14. Created two web forms for the computer refresh project. One for faculty and the other for exempt employees with a supervisor approval path.
15. Created a random server utility for PantherDocs to equalize the load on each server. I also created an Intranet PantherDocs home page which uses the information created within the utility.
16. Created a call log for MTIS PBG so they can track the types of calls they receive.
17. Created a Google Analytics report for Financial Aid net price calculator
18. Created a database/utility that lists all full time faculty along with their highest degree earned, awarding institution, discipline which can be maintained for the college catalog.
19. Built a QEP student essay content submission form where students can upload and attach their essay to the email submission.
20. Updated Dental websites with new dates and applications.
21. Created a FT faculty listing used to maintain highest degree, etc. of all full time faculty used for the college catalog.
22. Provided OmniUpdate with two XML documents (faculty and course descriptions) which will be used for the new catalog.
23. Updated Financial Accounting Solution files and PowerPoint presentations on Web.
24. Updated the Payroll Adjustment form from ASP on old Intranet server to C# on new Intranet server. Included approval path and a view history.
25. Built online catalog layout templates.
26. Built OU form asset and custom page for AFC.
27. Updated Summer Quest application.
28. Updated web site and search appliance style sheets to avoid duplicated search results snippets.
29. Updated search appliance software.

## Operations

1. Printed 5,571 Account Payable Checks.
2. Printed, folded and sealed 1,121 Payroll Checks.
3. Process 15,500 Payroll Direct Deposits.
4. Sent 8,774 Financial Aid E-mails to students.
5. Completed 1,729 Work Orders.

## IT Helpdesk – Calls/Service Requests – 4,175

### IT Dispatch:

Assigned – 605  
Closed/reassigned - 602

### IT Helpdesk:

Assigned – 3,879  
Closed/reassigned – 3,865

### IT ISM:

Assigned - 127  
Closed/reassigned - 126

### IT Records:

Assigned - 138  
Closed/reassigned - 122

## Computer Resources

1. Deployed approximately 2000 student PCs.

## Reports Coordination

## Project Management

1. Continued work on camera project.

## Network

1. Completed 133 tickets.
2. Provisioned 4 physical servers and 8 VMs for Exchange 2013 project.
3. Provisioned 4 VMs for ADFS project.
4. Created new script to replace ALE. Alert admins whenever an employee account is locked out.
5. Created backup of MTIS share before migration to external hosting location on Kaltura.
6. Provisioned new VM for south MTIS.
7. Deployed 3 new VM servers to outer campuses.
8. Provisioned 3 VMs to outer campuses for SCCM distribution points.
9. Provisioned replacement VM server for Dental.
10. Deployed 10G Nexus 2K modules in 2 NOC racks.
11. Specified ordered, and received 6 new servers for new VMWare cluster. Provisioning started.
12. Installed new rack PDU in NOC.

## Information Security

Continue to roll out new Securing The Human STH Awareness videos to new users.

Report valid as of Tue Jan 13 2015 07:49:25 GMT-0500 (Eastern Standard Time)				
Level 1	Enrolled	Not Started	In Progress	Completed
Palm Beach State College	122	95	17	10

In the process of moving the IDS to a managed services provider IPS. Project should be completed by next quarter.

**Telecommunications**