2015-2016 Information Technology Accomplishments
Third Quarter, January – March 2016

COLLEGEWIDE

PantherNet/Mainframe Systems

Websites
1. Provided OmniUpdate CMS desk-side training and workshops support.
2. Activated the budget request form.
3. Updated the program change request form so the Registrars can maintain Term through the admin utility as well as other update requests made. I also added a section to the form and the utility to separate Bachelor code requests.
4. Updated the PantherPack sign up form adding an automatic log out.
5. Updated the Program Change request admin tool – sent completed requests to DocFinity, added an evaluation queue, eliminated the ability for students to submit duplicate requests.
6. Created a responsive "Are You Panther Strong?" website as well as an admin tool and a wellness event registration page.
7. Created Google Analytics reports for Career Center per Jim Wallen.
8. Updated MTIS call log utility.
9. Created a Finance Access Group Permissions request form with approver path along with a utility for Finance to manage.
10. Updated the Health Info landing page with a marketing companies asp pages.
11. Created a Bachelor room reservation viewer utility so the provost office can view rooms that have been reserved through the room reservation request form.
12. Set up 20 new faculty users in the Syllabus utility for testing. Trained the users in multiple user training sessions.
13. Replaced wildcard certificates on college web servers.
14. Created an online Open Lab appointment scheduler and admin tool for LPN.
15. Created a program that emails students a survey link when they sign out of the testing center. Created a batch job that runs every hour that activates the program.
16. Updated faculty home pages adding location and days to teaching assignments.
17. Created a page used for the new search tool to get all employees indexed with links to either their faculty home pages or their staff pages.
18. Created a utility to populate the starfish tables.
19. Updated Testing center appointment web page and utility to allow for another test and changed it so students have to make reservations at least 20 hours in advance and set up the utility so testing center staff can manually register students. I also created a daily appointment viewer for each campus.
20. Created an online event waiver signature form for wellness center events.
21. Contributed on the implementation of OUsearch as replacement for GSA appliance and provided OUsearch best bets training.

22. Updated early childhood professional certificate form, MTIS request forms, media search, and student non-disclosure form.
23. Managed OUcampus and provided desk-side training and support.
24. Built OUcampus web content assets and provide support and training on working with assets.
25. Managed and administered google analytics and webmaster tools.

Operations

IT Helpdesk – Calls/Service Requests –

IT Dispatch:
    Assigned –
    Closed/reassigned -
IT Helpdesk:
    Assigned –
    Closed/reassigned –
IT ISM:
    Assigned -
    Closed/reassigned -
IT Records:
    Assigned -
    Closed/reassigned -

Computer Resources

Reports Coordination

Project Management

Network

Information Security

Telecommunications