Information Security Awareness Training FAQ's

1. **Who is required to take the training?**
   All active employees and non-employee on payroll at all PBSC campuses are required to take the training.

2. **What is the deadline to complete the training?**
   The training must be completed by May 2, 2017 (30 days). If the training is not completed by June 1, 2017 (60 days), access to all College IT resources will be suspended.

3. **Where can I go to learn more about cybersecurity?**
   All users are encouraged to visit the Information Security Office website to learn more about cybersecurity; however, it is currently being redesigned. An announcement will be made when the site is ready for use.

4. **Is this training required regardless of prior training taken that covered the same content?**
   If you completed the SANS Secure The Human security awareness training within the past year, you will only be required to complete the videos you have not yet completed. If you believe that you have already completed the assigned videos and you do not wish retake them, please contact the Information Security Office at infosec@palmbeachstate.edu.

5. **Will I be able to use my current username and password to log into the Securing The Human website?**
   No, when you receive the email from the SANS Securing The Human website, you will be instructed to create a unique and separate username and password.

6. **Will the training be provided in other languages?**
   Not at this time, however, Spanish and French versions will be available for an additional cost. If you are interested in receiving the training in a different language, please contact the Information Security Office at infosec@palmbeachstate.edu.

7. **Will I need to take this training again in the future?**
   Yes, annual retraining is required and the course may change each year. However, whether that happens or not, the expectation is that retraining is required.

8. **Who do I contact regarding any questions or concerns on information security or access to the training?**
   You can contact the PBSC Service Desk by one of the following methods:

   **Email:** servicedesk@palmbeachstate.edu

   **Telephone:** (561) 868-3100