

## Business Partnership Council Meeting Minutes

*Human Services*

*3/20/19*

*10:00am*

*SS101*

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### **ITEM 1.**      *Goals for 2018-2019*

Discussion: The Human Services Business Partnership Council focused on three goals for the 2018-2019 year. Below are the goals, their status and justification.

- Goal 1: Continue to work toward starting a Bachelor of Science in Human Services program.
  - Achieved
  - The program was approved by PBSC and the State of Florida. Drs. Duff and Stoupas have started creating the curriculum. The program is on track to begin Fall 2020.
- Goal 2: Increase Addiction Studies enrollment.
  - Achieved
  - Enrollment numbers have not yet been released, but there has been a great deal of progression.
    - Dr. Stoupas met with local treatment centers and has been reaching out to create relationships with them.
    - Social media and word of mouth from students has helped get the word out.
    - The partnership with Rebel Recovery and involving them in events, activities and as a Fieldwork site has increased our ability to connect with people interested in risk reduction. Also, Justin from Rebel Recovery (who is on our BPC) won this year's MLK award!
- Goal 3: Integrate Human Trafficking Education into Human Services curriculum.
  - Continue
  - Human trafficking education has begun integration into HUS1001 classes.
  - We need to look at other classes and ways to integrate it as well, so this goal will be continued.

### **ITEM 2.**      *New Goals for 2019-2020*

Discussion: The Council members agreed on the following goals to work on this coming year.

- Goal 1: Integrate Trauma Informed Care and Human Trafficking education into Human Services curriculum.
- Goal 2: Continue working on the implementation of the Human Services Bachelor's program.

Katherine mentioned that there is a shortage of therapists and psychiatrists in Palm Beach County. Agencies and organizations like Palm Health are starting to create scholarship programs.

The BPC discussed other job opportunities for students who will graduate from the new bachelor's program. The Palm Beach County school district is looking to employ Behavioral Health Professionals at every school and will also be adding Crisis Response Teams.

Palm Beach County Youth and Victim Services are looking for interns.

Catholic Charities is working with the Health Care District to create trainings. They may be a good resource for trainings on Human Trafficking. The Florida Certification Board also has free trainings.

The BPC reiterated the importance of teaching the following in the new bachelor's program:

- Organizational skills
- Meeting deadlines
- Being thorough
- Abiding by guidelines
- Paperwork is needed for funding—it's not just about serving people in need
- Students need to understand how grant funding works.

**ITEM 3.**        *Updates from BPC Members*

Discussion:

NAMI

- Just hired our student, Bryan!
- "Get your Green" is a county wide campaign where people wear green for mental health awareness. It also promotes resources for people who are struggling. Check out [www.getyourgreenon.org](http://www.getyourgreenon.org) for free resources.
- The third Saturday in May, JFK North is hosting the 3<sup>rd</sup> annual Mental Wholeness Festival.
- NAMI got a "WRAP" (Wellness Recovery Action Plan) grant through United Way to train the trainer.
- NAMI is looking for people to go into schools to talk about Mental Health. It's a paid position and requires a background check.
- NAMI has a drop-in center on Wednesdays. If students are interested they can lead groups teaching skills, art, etc. to gain experience.

211

- Just hired 11 new people including our student, Marisol!
- Just went through an accreditation and have another one coming up
- 211 is teaching ASIST classes which are 16-hour suicide prevention classes.
- Homelessness has been a huge problem in Palm Beach County and the Call Center
- They just started a Veterans Program and have been answering the disaster distress hotline.
- Human Services graduate, James Keller, is doing an awesome job at 211!

Palm Beach County Board of County Commissioners Community Services Department Division of Human and Veteran Services Homeless Services Program

- They are concerned with metrics and are looking for data driven, solution focused changes.
- This data will help them look for trends and come up with achievable goals and objectives

Other important information:

- There is a movement toward Peer Specialists
  - MHA got a grant to do a training program and hire Peer Specialists
  - FCB has a Peer Specialist Certification. We may want to see if our classes count for it.
- There is a movement toward using Recovery Oriented Systems of Care.

**Attendance**

Katherine Murphy (NAMI), Suzette Newcomber (211), Marcela Millett (Palm Beach County Board of County Commissioners Community Services Department Division of Human and Veteran Services Homeless Services Program), Dr Andrew Blair (PBSC Department Chair of Psychology), Dr. George Stoupas (Professor, Addiction Studies) and Dr. Suzie Duff (Department Chair of Human Services)

Submitted by: Suzie Duff

*Suzie Duff*, Scribe