



Report for Graduating Student Survey (October 2009 – July 2010)

Prepared by:

Office of Institutional Research and Effectiveness

August 12, 2010

Total Completed Survey: 1,268

1. Have you attended Palm Beach State primarily as a:	Response Percent	Response Count
Full-time student	67.1%	928
Part-time student	32.9%	455

2. On which campus have you taken most of your classes?	Response Percent	Response Count
Lake Worth	52.3%	724
Palm Beach Gardens	25.6%	354
Boca Raton	16.8%	233
Belle Glade	2.8%	39
Took most of my classes on-line	2.5%	35

3. Have you attended classes primarily as a:	Response Percent	Response Count
Day student	65.0%	895
Evening student	29.1%	401
Weekend student	0.3%	4
Distance/Online learning student	5.5%	76

4. Please indicate the degree or certificate with which you are graduating:	Response Percent	Response Count
AA degree	78.1%	1,076
AS/AAS degree	14.4%	198
Certificate (ATC, PSAV Cert., College Credit Cert.)	7.3%	101
Bachelor's degree	0.2%	3

5. During the time you have been enrolled at Palm Beach State, have you been:	Response Percent	Response Count
Employed full-time	47.0%	644
Employed part-time	36.4%	499
Homemaker, not employed outside the home	2.7%	37
Not employed and seeking employment	8.8%	121
Not employed and not seeking employment	5.1%	70

6. If you have been employed while attending Palm Beach State, has your job been related to your curriculum at the College?	Response Percent	Response Count
Yes, directly related	14.3%	196
Yes, somewhat related	23.6%	323
No, not related	48.7%	667
Not employed while attending Palm Beach State	13.4%	184

7. Have you received financial aid or scholarships while at Palm Beach State?	Response Percent	Response Count
Yes	61.1%	838
No	38.9%	534

8. What has been your primary goal in attending Palm Beach State?	Response Percent	Response Count
To obtain occupational/technical training that would improve present/future employment	6.2%	85
To obtain an occupational/technical (AS/AAS) degree or certificate	15.2%	210
To obtain an associate degree (AA) in order to transfer to a four-year college/university	75.0%	1,034
To enroll in courses that would satisfy specialized/personal interests	0.8%	11
Other (please specify)	2.8%	38

9. Have you achieved your primary goal in attending Palm Beach State?	Response Percent	Response Count
Yes	92.8%	1,280
No	4.6%	64
Not Sure (please elaborate)	2.5%	35

10. Please indicate the most important reasons why you selected Palm Beach State.	Response Percent	Response Count
Affordable tuition	76.2%	1,051
Guaranteed admission for high school graduates	23.9%	330
Close to home	76.4%	1054
Good academic reputation	36.5%	503
Availability of financial aid	28.9%	398
Offered courses/curriculum of interest	37.6%	518
Small classes/individual attention	40.5%	558
Only program offered locally in my area of interest	5.5%	76
Availability of evening/weekend courses	30.4%	419
Availability of online courses	23.5%	324

11. If Palm Beach State had not been available, would you have been able to continue your education elsewhere?	Response Percent	Response Count
Yes	79.1%	1,091
No	20.9%	289

12. Please indicate the primary reason why you would not have been able to continue your education elsewhere:	Response Percent	Response Count
Only Palm Beach State offered my program	3.8%	11
Only able to attend college within commuting distance of my home	25.5%	74
Tuition and fees at other colleges were more than I could afford	37.6%	109
Only Palm Beach State offered courses at times that fit with my family and work responsibilities	19.0%	55
Was not accepted for admission into other colleges	8.3%	24
Other (please specify	5.9%	17

13. After graduating from Palm Beach State, what are your plans for the future?	Response Percent	Response Count
Transfer to a four-year school	67.4%	821
Continuing at Palm Beach State in another degree program (e.g., BAS)	17.5%	213
Work full-time	8.2%	100
Work part-time	0.4%	5
Military	0.8%	10
Not sure	2.8%	34
Other (please specify)	2.9%	35

14. INSTRUCTION AT PALM BEACH STATE: Please rate on a 5-point scale (where 5= Excellent and 1= Poor) how you feel about the following items related to instruction at Palm Beach State College. If you are unsure of your opinion, select "Don't know."

	Excellent - 5	4	3	2	Poor - 1	Don't Know	Response Count
Overall quality of instruction	41.7% (502)	46.0% (554)	11.3% (136)	0.3% (4)	0.3% (4)	0.4% (5)	1,205
Individual attention from professors	39.2% (471)	41.5% (499)	15.9% (191)	2.1% (25)	0.8% (10)	0.6% (7)	1,203
Instructor availability	40.3% (480)	38.3% (456)	15.9% (189)	3.2% (38)	0.6% (7)	1.8% (22)	1,192
Course advisement from faculty members	36.3% (432)	32.6% (388)	18.3% (218)	5.5% (66)	3.4% (40)	3.9% (47)	1,191
Content of courses in major curriculum	41.5% (496)	42.0% (502)	13.1% (156)	1.3% (16)	0.4% (5)	1.6% (19)	1,194
Average class size	52.7% (629)	35.8% (427)	9.2% (110)	1.3% (15)	0.4% (5)	0.6% (7)	1,193
Quality of curriculum in providing job-related skills and knowledge	37.6% (450)	36.6% (438)	17.4% (208)	3.0% (36)	0.8% (9)	4.7% (56)	1,197
Quality of curriculum in preparing for further education	42.4% (507)	40.8% (488)	13.1% (156)	0.8% (9)	0.8% (10)	2.1% (25)	1,195
Fairness of grading and testing practices	44.8% (537)	39.1% (469)	12.5% (150)	2.3% (28)	0.7% (8)	0.5% (6)	1,198
Availability of courses in the sequence you need them sequence you need them	41.6% (496)	34.7% (414)	16.0% (191)	4.6% (55)	2.3% (27)	0.8% (10)	1,193

15. SERVICES AND RESOURCES AVAILABLE TO STUDENTS: Please rate on a 5-point scale (where 5= Excellent and 1= Poor) how you feel about the following services and resources available to students at Palm Beach State College. If you have never used a particular service, select "Didn't use".

	Excellent - 5	4	3	2	Poor - 1	Don't Use	Response Count
Academic Advising	38.3% (460)	28.6% (343)	15.7% (188)	6.4% (77)	5.8% (69)	5.3% (63)	1,200
Personal Guidance and Counseling	31.1% (372)	21.7% (259)	13.4% (160)	4.9% (59)	4.3% (52)	24.6% (294)	1,196
Financial Aid Services	32.7% (392)	19.6% (235)	11.5% (138)	6.6% (79)	5.3% (64)	24.3% (291)	1,199
Admissions	43.8% (522)	32.6% (388)	15.6% (186)	3.0% (36)	2.4% (29)	2.5% (30)	1,191
Registration Process	47.6% (569)	32.0% (383)	13.6% (163)	2.8% (33)	2.9% (35)	1.1% (13)	1,196
Assistance over the phone	26.1% (312)	17.8% (213)	16.9% (202)	8.1% (97)	11.0% (132)	20.1% (240)	1,196
Panther Web Services	62.0% (741)	28.7% (343)	7.3% (87)	0.7% (8)	0.5% (6)	0.8% (10)	1,195
Palm Beach State College Website	60.7% (726)	30.7% (367)	6.4% (77)	0.9% (11)	0.3% (4)	0.9% (11)	1,196
Testing Services	39.8% (473)	27.9% (331)	13.1% (155)	1.8% (21)	1.4% (17)	16.0% (190)	1,187
Lab Facilities (biology, chemistry, math, etc.)	40.6% (483)	23.5% (279)	10.6 % (126)	1.1% (13)	0.8% (9)	23.5% (279)	1,189
Library	47.4% (562)	27.0% (320)	8.8% (104)	2.0% (24)	1.3% (16)	13.5% (160)	1,186
Career planning and counseling	28.5% (340)	20.6% (245)	12.8% (152)	3.9% (47)	3.3% (39)	31.0% (369)	1,192
Student Activities (clubs, events, etc.)	26.2% (312)	16.0% (190)	11.0% (131)	1.9% (22)	1.6% (19)	43.3% (515)	1,189
Cafeteria	25.2% (299)	20.0% (237)	17.9% (212)	6.0% (71)	3.4% (40)	27.6% (328)	1,187
Student Learning Centers	35.6% (422)	25.1% (298)	9.8% (116)	1.5% (18)	0.9% (11)	27.0% (320)	1,185
Disability Support Services	19.3%(229)	10.0% (118)	5.7% (67)	0.8% (9)	0.5% (6)	63.8% (756)	1,185
Athletics	17.2% (204)	10.0% (119)	6.0% (71)	1.9% (22)	1.8% (21)	63.2% (750)	1,187
Theater	22.0% (260)	13.4% (158)	7.3% (86)	1.5% (18)	1.0% (12)	54.8% (648)	1,182

16. When you want to contact Palm Beach State faculty or staff, what means of communication have you used? Please rank-order them by selecting a "1" for the one you used the most, a "2" for the one you used next most and so on.

	1 (used most)	2	3	4	5 (used least)	Response Count
Phone	18.4% (167)	23.1% (209)	38.2% (346)	13.4% (121)	7.0% (63)	906
Email	45.6% (437)	30.4% (292)	17.7% (170)	4.9% (47)	1.4% (13)	959
In person	46.8% (490)	33.1% (347)	15.8% (165)	2.6% (27)	1.7% (18)	1,047
Live Chat	3.5% (29)	5.5% (45)	12.6% (103)	43.9% (359)	34.4% (281)	817
Postal Service	1.3% (12)	1.3% (12)	6.2% (58)	24.6% (229)	66.6% (621)	932

17. PREPARATION: Palm Beach State has seven General Education Learning Outcomes (listed below). Please rate on a 5-point scale (where 5= Excellent and 1= Poor) how you feel Palm Beach State has helped you increase your competency in these learning areas.

	Excellent - 5	4	3	2	Poor - 1	Don't Know	Response Count
COMMUNICATION (Reading, writing, speaking)	47.7% (559)	33.0% (387)	12.5% (146)	1.5% (18)	1.5% (17)	3.8% (45)	1,172
GLOBAL AWARENESS (Sense of community; sensitivity to diversity; civic responsibility; respect/care for natural environment)	39.1% (454)	31.4% (365)	16.4% (190)	3.2% (37)	2.5% (29)	7.4% (86)	1,161
CRITICALTHINKING (Evaluate arguments; separate fact/opinion; recognize points of view; understand implications/consequences; acknowledge diverse values)	43.9% (514)	33.3% (390)	16.4% (192)	1.6% (19)	1.2% (14)	3.5% (41)	1,170
TECHNOLOGY AND INFORMATION LITERACY (Use printed materials and technology to find, evaluate, organize, and present information)	42.9% (498)	31.0% (360)	16.3% (189)	3.8% (44)	0.9% (11)	5.0% (58)	1,160
QUANTITATIVE REASONING (Use college-level mathematical concepts and methods)	40.0% (473)	32.2% (376)	16.7% (195)	2.8% (33)	1.7% (20)	5.9% (69)	1,166
ETHICS (Responsibility for personal, social, professional, educational and natural environments)	45.6% (526)	31.0% (358)	14.4% (166)	2.7% (31)	1.4% (16)	4.9% (57)	1,154
PERSONAL DEVELOPMENT (Understand and manage self; adapt to change; learn effectively; set goals)	49.3% (572)	30.7% (356)	12.8% (149)	2.2% (25)	1.4% (16)	3.7% (43)	1,161

18. YOUR EXPERIENCE. The College is trying to create a welcoming and supportive environment. The following are characteristics of such an environment. Please rate on a 5-point scale (where 5= Excellent and 1= Poor) how you feel about the following aspects of your experience at Palm Beach State College. If you are unsure of your opinion for a particular area, please select "Don't know."

	Excellent - 5	4	3	2	Poor - 1	Don't K now	Response Count
Opportunity to meet and interact with other students	49.8% (586)	27.0% (318)	14.1% (166)	3.1% (36)	2.0% (23)	4.1% (48)	1,177
Availability of faculty outside of class	35.0% (410)	30.2% (354)	20.0% (235)	3.9% (46)	1.5% (18)	9.4% (110)	1,173
General helpfulness of faculty	41.8% (491)	35.1% (413)	16.9% (199)	2.7% (32)	0.9% (11)	2.5% (29)	1,175
General helpfulness of other college employees	37.1% (435)	32.0% (375)	18.4% (216)	3.7% (43)	3.0% (35)	5.7% (67)	1,171
Adequacy of study spaces	45.3% (532)	30.2% (355)	13.5% (159)	3.5% (41)	1.5% (18)	5.9% (69)	1,174
Adequacy of comfortable places to rest and relax between classes	40.5% (473)	27.2% (318)	17.3% (202)	5.6% (65)	3.3% (39)	6.1% (71)	1,168
Cleanliness and attractiveness of campus	44.7% (527)	34.0% (401)	16.1% (190)	3.2% (38)	0.8% (9)	1.1% (13)	1,178
Sense of comfort with institutional cultural diversity	47.8% (558)	32.5% (379)	13.2% (154)	2.1% (25)	1.3% (15)	3.1% (36)	1,167
Sense of personal and property safety on campus	37.8% (444)	31.3% (367)	18.3% (215)	6.8% (80)	4.2% (49)	1.6% (19)	1,174
Sense of being respected and valued as an individual	46.5% (544)	34.0% (398)	14.1% (165)	2.6% (30)	1.1% (13)	1.8% (21)	1,171

19. What is your overall impression of Palm Beach State?	Response Percent	Response Count
Excellent	51.3%	615
Good	44.3%	531
Fair	3.9%	47
Poor	0.4%	5

20. Would you recommend Palm Beach State to your friends?	Response Percent	Response Count
Definitely	76.4%	917
Probably	18.3%	220
Might or might not	4.7%	56
Probably not	0.3%	3
Definitely not	0.3%	4

21. How many years have you attended Palm Beach State?	Response Percent	Response Count
Less than 1 year	2.8%	33
1 year, but less than 2 years	17.1%	205
2 years, but less than 3 years	38.7%	464
3 years, but less than 5 years	29.1%	349
5 years or more	12.4%	149

22. What is your gender?	Response Percent	Response Count
Male	30.4%	362
Female	69.6%	829

23. What is your age?	Response Percent	Response Count
Under 20	8.2%	99
20-24	27.5%	330
25-29	21.0%	252
30-39	15.9%	191
40 or older	16.0%	192

23. What is your age?	Response Percent	Response Count
Asian or Pacific Islander	4.0%	38
Black or African American	26.0%	301
Hispanic or Latino	20.0%	227
American Indian or Alaskan Native	1.0%	4
White	47.0%	551
Other (please specify)	5.0%	58

Comments to: Graduating Student Survey August 2010

8. What has been your primary goal in attending Palm Beach State?

- to obtain a bachelor degree
- get an AA and attend EMT and firefighter school
- Early Childhood Education
- I aspire to be a life saving critical care RN!
- To obtain AS and AA to transfer to 4 year college
- My focus has been directed towards an AA, AS, personal interests, and occupational training.
- To obtain my AS - Paralegal studies and AA -General studies to prepare for future Law School
- Career change
- A.S in Paralegal.
- Enroll in the Bachelors Program
- to improve my knowledge
- to obtain my Cosmetology License
- To take classes which will allow me to obtain my permanent Teaching Certificate
- for cosmetology program
- to get a bachelors in health administration
- Want to enter the nursing program
- To get into the Health Administration program offered at Palm Beach State College.
- Obtain AA degree and continue to BAS at PBSC
- EVERYTHING DID AA AND AS DEGREE
- work on classes toward nursing degree
- HIGH/SCOPE 6388
- Complete EPI Courses
- completed AS in nursing in 1997
- To get straight A's while working full time.
- To obtain both an AA/AS
- To get an AS and an AA to transfer
- To obtain my AA degree and complete my Bachelors at pack as well.
- To obtain an associate degree in order to transfer to a four-year college/university and to obtain occupational/technical training that would improve present/future employment.
- To obtain a nursing degree, begin working and go on to obtain a Bachelor's degree
- To obtain a n associate degree and get in a radiology program
- For self-gratification and in order to help serve my community.
- EPI Teaching courses
- To figure out what I wanted to major in.
- get any degree
- get my AA then continue with classes for my AAS degree at PBCC
- To finish my AA degree and enroll in the Radiology Program next semester
- AA degree and also AS degree in business to enroll in the BAS degree offered PBCC

9. Have you achieved your primary goal in attending Palm Beach State?

- I am not sure how my credits will transfer.
- finished AA and working on EMT and firefighting thing
- I am not finished yet. This is my last semester. I am almost certain my goal will be completed upon Graduation.
- I will be going for my AA next, so I have not completely completed my goal yet
- Have not graduated yet...
- Not yet but soon.
- I'm also interested in the Nursing Program
- almost
- no, haven't transferred yet
- I actually wanted my AA & AS so that I could attend University of Florida for Landscape Architecture unfortunately, financial aid makes you choose either AA or AS and academic advisors could not help.
- not yet
- after I graduate I will
- If I attain employment after graduation.
- Currently on the path to that Goal
- I still want to go into the nursing program.
- because I am done yet
- I don't know what I want to do! =(
- Cause I'm going to apply for my goal.
- Have not yet been accepted to a four year college/university
- none
- Not sure what standing I am in
- I can answer if there is any employment once I graduate
- awaiting admissions decision
- Not yet
- I will finish my AA in the summer of 2010
- Almost
- Although I have completed the required classes, my graduation status is incomplete because I took the same class, ENCE 1101 twice. The first time I took the class I got a "C" and received 3 credit hours. I accidentally took the class a second time at the art institute for 2 credits and received an "A". I want PBCC to accept my transfer credits so I can graduate this term.
- I got all my AA courses out of the way, but still have a couple pre-red's to complete
- I think of taking more courses
- While I have enough credits to graduate with an AA degree, I still wish to apply for nursing courses with PBCC and once it is a four year college, I'd like to stay on with the university instead of transferring to FAU.
- May elect to do your new 4 year program
- I will have 60 credits after this semester. Then my goal will be achieved.
- I still do not know what I want to be.
- Haven't found a job yet, and few prospects say I want too much money @ \$13/hr.

12. Please indicate the primary reason why you would not have been able to continue your education elsewhere:

- GPA for FAU was 1.5 - too low
- Lab tutoring wonderful
- wanted to upgrade my degree from an AS to AA
- Didn't have good grades in high school
- My SAT
- I believe no other would have accepted my GED, or transfer my CDA to college credits.
- Lack of funds & the need to care for Alzheimer's parent in home
- scholarship is only available for PBCC
- wanted to be certified in my field
- affordable
- I only wanted pbsc
- Poor academic hx., financial reasons, as well smaller class size.
- I would be able to continue my education elsewhere.
- SEEK scholarship
- GPA was too low
- did not get into the nursing program
- I don't think I would have thought college was possible for me without the people at PBCC.

13 . After graduating from Palm Beach State, what are your plans for the future?

- get my master degree
- Will be attending a Radiology School to further my education
- I'm graduating this year at Ashford University in fall term BA degree in Business Organizational Management
- stil stay at PBSC for my RN and get my BSN somewhere
- Going for my AA
- working full-time and pursuing BAS
- work in my field while pursuing a bachelors degree
- Transfer to an Art Institute for BA degree
- take a year off and then go to a four-year school
- Another degree program at State college elsewhere
- Both transferring to a Four year and continuing at Palm Beach State
- police academy
- Getting degree elsewhere
- Masters Degree
- Take my boards
- moving and transferring to another college to continue my education in the specified program
- Hopefully PBSC will have begin a 4 year program for IT.
- Additional IT Certifications and then transfer to 4yr school.
- WORK FULL TIME AND IN THE FUTURE TRANSFER TO A 4 YEAR SCHOOL
- go to pharmacy school
- Attenda school offering an AA/AAS in Nursing
- transfer to a 4 year while working full time then rejoin military
- Go for Masters
- I want to continue at PBSC and get a BA, but I would need to work PT and go to school PT.
- Attend a four year school, and work.
- Start my own small business
- complete a radiology program to be a R.T
- to continue serving my community!
- transfer to a four-year college and work full-time
- continue My Rn education

- part time student, part time job
- Attend West Boca Medical Center to graduate from their radiology program
- Transfer to get my BAS and work part-time
- transfer to four year school and attend florida culinary

24. What is your racial/ethnic background?

- Haitian and Dominican
- Haitian
- West Indian
- West Indian
- hispanic and white
- Multiracial
- Haitian
- Multi-racial
- haitian
- Mixed
- Ethiopian
- Multiracial
- Multiracial
- West Indian
- hispanic and middle eastern
- White and Hispanic
- AFRICAN
- West Indian
- Jamacian
- Asian, West Indian, African
- Mixed Black Bahamian
- Haitian
- Black/hispanic
- Chineese Jamaican
- White/hispanic
- European
- Italian -english
- White/Hispanic
- white and hispanic
- ARABIC
- arabic
- Lebanese
- Multiracial
- haitian
- Jamaican-American
- Mainly White, with a Hispanic background.
- Haitian
- WHITE MOROCCAN
- mixed
- Biracial
- haitian
- Black Latina

- Haitian
- indian/black
- German, Irish, Polish
- persian
- Asian and White
- Mixed
- I am a mixture of Black, Latino and White
- South Asian
- White/ Hispanic

25. Please enter any additional comments or suggestions in the box below.

- (:
- [palm beach state college is a great school to attend
- A personal guidance counselor would have been helpful. I was lost in the shuffle a lot when it came to going to the admissions office and if I had not attended a school before I would have been lost.
- A professional and extremely qualified institution. I am very pleased with most aspects of the quality of the education received.
- Add a Does not Care, or Not Concerned With button in some sections.
- Add more 6 week classes in the fall and spring terms to offset the scheduling problems.
- All the professors I had classes with were really good. I learn detailed and specific information from each class. Overall the classes are well designed, and the curriculum really worked for me. The only suggestion I have about the Boca Raton campus is that some of the employees in admissions, cashier, and other admin departments should be more understanding and helpful with students needs or requests. Other than that, the school provided me with great education, financial help, and a great college experience. Thank you.
- As the school grew, so did its politics.
- At first I wasn't too sure if PBCC was for me. Usually community colleges are looked down upon. But after attending PBCC for almost 2 years I've noticed that PBCC is a great school. The faculty and staff are some of the nicest people ever and always extremely helpful. I've learned so much since I have been attending there. I went into PBCC the expecting much and I am graduating with so much more than I expected to have. The quality of education is very high and the tuition is low, something all students need. I'm glad I attended PBCC and I would greatly recommend this college to any future college students.
- baseball program rocks!
- Boca campus needs it's own library, or fau needs to give students wireless Internet access. Big issue for me
- Don't allow for Facebook use in the Library.
- Enjoyable and knowledgeable experience, wish you offered four year environmental science degrees.
- Enjoyed being a student from Palm Beach State College.
- Faculty is helpful, Math lab needs better hours and more staff, non-faculty staff (advising, admissions) gives conflicting information on a consistent basis.
- Financial Aid department was completely uneducated and totally unwilling to help. Horrible Angel should lose his job. Academic Advising is also uneducated and gives false, misleading and/or plain untruths. Staff should know more than students. Very unsatisfactory in both departments
- Financial aid needs more qualified, kind individuals and more offices during busy times. Admissions needs more nice people working their with a good attitude in life.
- Financial Aid was difficult in the sense a simple question couldn't be answered and it was impossible to get on the phone with any one. I think setting up an email system would be convenient for both students and faculty, in all areas of PBCC, not just Financial Aid.
- Good School
- Great College, and I will definitely tell my friends and family members about the great opportunities that Palm Beach State offers.
- Great professors, they really care about their students. Nice experience for me ! I was allowed to stay home for two years,worked, did well in school and now I will be attending my first choice University ! with a smooth transfer !!
- Great school always looking to help the student
- Great school and enjoyed myself while I attended the PBSC
- I am looking forward to obtain my bachelor degree at Palm Beach State College and my daughter with dual-enrollment next year.
- I am trully grateful for Debbie Guy, I am a returning student and without her encouragement I would not have continue...
- I am very grateful to Pbcc for allowing me to further my education with them. The teachers that I have had have been great and have taught me so much.
- I am very grateful for the oppurtunities to continue my education and make a way for my future to expand its possibilities. I look forward to continueing my educatin with your organization.
- I didn't care much for learning in a classroom before I came here but that changed with my time here. Thank you.
- I enjoy my academic years in PBCC.
- I enjoyed my educational experience at Palm Beach State College very much.
- I enjoyed my time attending PBCC/PBSC. If there is anything I would improve would be the SMOKING. The convenience of smoking areas being located along EVERY walk

- smoking locations have them off into the back corner, not at every corner. Also the security guards, they are more concerned in writing tickets for being parked on the grass and expired parking decals than they are the safety. The parking is uncontrolled especially when it comes to teachers parking in student spots. Its fine for teachers to park in student spots but students get a ticket for parking in faculty spots. I just got annoyed with seeing security guards driving around in golf carts slowing down at each car and getting out only when there wasn't a decal. I hope this comments can be used to make PBSC even better! Thanks for your time
- I enjoyed my time here and love the faculty
- I felt the admissions and guidance offices were extremely unhelpful and misguiding. I felt they were overbooked and couldn't handle all the students.
- I find it easiest to e-mail questions that I might have and PBCC doesn't offer email addresses, at least ones that I could find on the website. It's easy to get put on hold and lost somewhere on the phone. Email is easier for everyone's schedules.
- I had sent in a apeal for speech class thats was approved and I used my public speaking course from PBA. I got approval by Mr Mueller
- I have accomplished alot since i have attending the school and some teachers are really there to teach. I thankful for PBCC to assist me in the next stage of my education.
- I have always enjoyed attending PBCC, in 1997-1999 I did my best to get ahead in school but my English was not so good. PBCC allowed me to come back and give it another try in 2008. This time I has A's and B's so I am very thankful to them for letting me come back.
- I have been attending PBCC for a few years now, and I have seen a lot of improvement in those years. Keep up the good work. :)
- I have been attending PBCC for a very long time on and off and it was not very difficult for me to enroll when I had been out for a while. I really appreciated that. Also some of your teachers really care about teaching and really tried their best. Thanks for helping me to reach the next level of my goals.
- I have enjoyed my time here, because I feel the teachers are truly invested in student success. The size of the school is not too small or too large either. And I believe I am receiving a quality education.
- I have really enjoy PBCC. I recommend this college to all my friends and family memebers. I have a lot of favorite Professors and I look forward to completing my BAS here and possibly joining the family as a permanant worker until I complete my BAS.
- I have thoroughly enjoyed attending Palm Beach State College because of the faculty. For the most part, you have compassionate, dedicated, talented Professors and staff that exude respect and passion. I feel very fortunate that I was able to learn from them and appreciate all that they impart to their students.
- I LOVE PBCC
- I love PBCC and I am grateful that it was close to my home because I get really homesick, so to go to school and be with my family was great.
- I love the Palm Beach Gardens Campus but not the Lake Worth Campus. I do not feel safe at the Lake Worth Campus which made it worse to attend classes that last until 10:00. There was no security at this time of night.
- I love the school. It is my second time around this campus after a 9 year hiatus. The staff is great and very helpful.
- I love the set up of Pantherweb, it is very organized. I also like that all of the professors have links and theor own web pages to post material on, that is very helpful.
- I loved my time at PBCC and have recommended it to many students younger than me trying to decide on their collegiate future. However, there were several instances where I was ignored or spoken to rudely by staff (not teachers). It seems that when they need something from me, everything stops and I must come in and fix things right away - but when I needed things from the college my e-mails and calls were ignored and NEVER returned until multiple, multiple attempts. I understand the college is busy and has a great number of students to help - but it makes one feel as if they aren't important enough to be helped. I do love PBCC and the classes and experiences were awesome. Various Office staff just need to learn to answer their phone, reply to emails, and reply to phone messages.
- I really enjoyed my educational experience at Palm Beach State. Both physical and online courses were very convenient. The educational system at Palm Beach State is excellent. If the college offered four year programs for medical it would be more convenient and enjoyable.
- I really enjoyed taking classes at PBCC I wish I can take the rest of the early childhood to get my bachelor at PBCC , I feel that PBCC is my home thank you,
- I really loved attending PBSC, I loved my classes and most Teacher's
- I really wish they had evening clubs.
- I think overall the experience of PBCC has been very good, the teachers were highly qualified, and majority is very helpful and willing to go beyond what is expected to help not just me, but all of the students in and outside of the classroom!
- I think the Lake Worth campus could use more parking spaces .
- I think there should be more readily available advising for students that have a busy schedule. I think there should be a check off list on the website as a personal reminder for the students what classes they need to take and easy notation such as highlighed classes, as to which ones are available whether it is fall or spring, or summer. This list would give the students something to look forward to, as their goal to finish their course of studies.
- I understand that i do not have the requirements to get my diploma, but i would still like to participate in the graduation ceremony. I am finishing up after the summer.
- I was able to work full time and take my classes online which was a huge bonus, however, PBSC needs to improve the online classes as many of the professors who "teach" online classes simply mail it in. There needs to be much more professor involvement in the online classes. Most of the professors set up the classes so that they don't have to do much. Many do not have notes in the learning modules and I was very surprised how many were not very willing to help you or answer your questions via discussion boards or email. Many professors will refer your questions to the textbook rather than answer it, even though if it were a traditional classroom setting they would just answer your question. I truly feel that in most of my classes I taught myself 100% of the material because there were no lectures or notes in the learning modules and often if I did ask a specefic question, I got a chapter reference on where to look it up for myself instead of an answer. One notable exception and a very good model of how all your online classes should be taught is Patricia McDonald's literature classes. Prof McDonald has videotaped lectures and tons of her own notes and other resources in the learning modules that guide the students through the material week by week. Prof Stuart-Tuggle is also very good at this, although she does not have taped lectures. Both professors are very good at explaining questions promptly as they are asked/posted during the course. I took an online statistics course with Prof Dominitch which was done entirely on course compass. No notes, no lectures, the prof did not answer any questions whatsoever. We had to teach ourselves the course 100% on our own with

- us would have failed. There is no reason an online course cannot have lectures on the material just like a traditional course does. Many of your classrooms are already equipped to do this, so please begin to take advantage of it. An online student who does not have access to lectures on the material is at a huge disadvantage to a traditional student who does. I will say again it does not have to be this way, and in fact it should not be.
- I went to the Boca Campus for my first year and Lake Worth campus is what I am presently going to and will continue to go to next semester. When questions were asked about the campuses I was speaking of Lake Worth. I just don't feel safe as a young woman there, day or night.
- i will miss u
- I will not continue on to my BSN at PBSC as I feel there are only 2 or 3 instructors who treated the students with respect. It has been the most infuriating, belittling, and insulting experience of my entire life.
- I wish the certificate program had a night graduation!!! You did last term!!!! Now I can't walk because I work!!!!
- I would have liked to see more math and science group activities. The few clubs that are available rarely meet and generally unrelated to the study of my intended major.
- I would love to know that the college offers more weekend classes such as Sat and Sundays and open more express classes
- I would say that the biggest problem I had with this college is the Financial Aid dept. Any time I had a question I always got a different answer or something totally false. I never left the dept feeling like I understood anything that was going on or what was explained to me.
- Im done!!!! moving on...Yay!!!! Thanks pbcc
- I'm looking forward to completing my BAS!! I'm exciting about graduation this Spring!! Thanks
- Im soo happy to complete my degree in move on with my life...
- I'm very honored to attend a school close to home that didn't interfere with my job
- IMPROVEMENT IN CONTACTING ADVISING DEPARTMENT AT LAKE WORTH CAMPUS. IMPOSSIBLE TO REACH BY PHONE.
- Increase Parking Space
- insufficient parking space, need better academic advisors
- Interesting questionnaires. I respect the school, but their main focus seems to not really be on the students, more so on the students money.
- It has been a great pleasure to attend PBSC during these 2 years, this experience helped me overcome a lot and helped me believe that i can be whatever i want to be in life. The faculty and the Trio SSS staff helped me a lot also. i will truly miss Palm Beach State College.
- It is nearly impossible to call the financial aid department. They allow their voicemail to fill up, and purposely do not clear it so that no one else can leave a message. I was actually told this by Angel Camillo, who told me once I showed up in person, that he was just too busy to check ANY voicemail during his day. I was told this as he was leaving early one day. Thank God I got there early enough to catch him, tho he was not happy about it. Though the president of the school made it very clear in the informal meeting he held a few weeks back that he was not concerned about the parking situation, the REST of the school is! Not having a place to park is REDICULOUS! And his absolute lack of concern for what concerns the students is insulting. I sat and listened to him avoid addressing the students concerns or downright dismiss them and left in disgust. If he didnt want to really know what the students thought, why did he arrange this meeting? I am VERY glad to be done here!!
- I've had both the best professors and worst professors here. A lot of the employees (not including professors) are apathetic.
- I've really appreciated the Honors College at PBCC, I do hope in the future PBCC, or when I graduate PBSC, will decide to increase its funding. Perhaps rather than Athletics.
- keep doing what you doing, and please more parking space if you can
- Keep the good job!
- Keep the good service and you may increase the space in the cafeteria.
- Love This School!
- Loved attending PBCC. Only one suggestion - bring back the "Course in a Box" - those were the most enjoyable classes and most effective learning tools for me during my time at PBCC.
- Make more parking spaces available.
- Make sure that your professor are grading fairly and that there can be a better review about teachers so that no one takes a class with a professor who cannot educate them in the way they need.
- Met my wife of over 15 years in the cafeteria. Special place in my heart for PBCC. Hate to see the name being changed.....
- Montessori Program is completely monopolized by the thoughts and power of the individual teacher. On the first day of class, I was verbally informed that she would not let me intern under her and she made sure I did not. I was completely discriminated against due to the fact that I own 6 child care centers. In my younger, less complex and busy life, I would have fought this issue...but it was easier to change goals.
- More campus police visible in parking lots and better light in the parking lot
- more parking
- Most of my Professors did what ever they could to help all students past their classes and the advisors were also very helpful to me.
- Ms. Emily Oliver and Mr. Roger Rolison are the best teachers I have ever had!
- My experience at PBCC was great. The staff, faculty and students were also helpful and good to meet. PBCC definitely met my requirements for a great learning institution!
- My mathematics courses were taken at Broward College, and the transcripts are at PBCC waiting to be reviewed. I am hoping to graduate at the end of Spring Semester.
- Need better professors!

- North Palm Beach is a great place.
- Not a bad school by any means, but in comparison to community colleges in north Florida it is lacking in student amenities and I have never had to pay to print work or to take a test (scantron). Being the wealthiest school district I believe money should be distributed within and not externally.
- Not enough equipment to teach students proper use of machinery. Not enough supplies ordered for students to learn.
- Nursing program directors need to be more available to students in the program. Many emails went ignored regarding important information.
- Open-Ended Response
- overall 100%
- overall I had a positive experience at PBSC
- Overall I learned to enjoy PBCC but I do believe that some of its employees can be less than courteous to the students.
- Overall satisfied
- Palm Beach Community College has inspired me to achieve my goals.
- Palm Beach State College has been a wonderful learning experience that has molded and prepared me academically for university and beyond in my future studies. The professors and staff are to be commended for their professionalism, and their ability to instruct, by disseminate information fairly without bias or agenda. Among these qualities, are their ability to care for the students, assist in difficult areas when needed, and most of all the ability to exercise fairness. These are but few of the qualities the professors at Palm Beach State College exhibit, and I am proud to have been part of this wonderful experience.
- Palm Beach State College is a good to start your Education off for your career off when you have small children.
- Palm Beach State College is an excellent institution and I am glad I had the opportunity to attend.
- Parking is a problem
- PARKING NEEDS TO BE ADDRESSED! THERE IS NOT ENOUGH OF IT EVENLY PROVIDED.
- PBCC has a great atmosphere for students and faculty. It is a great institution. It was a wonderful experience to be a student at PBCC. I'm glad that I didn't go straight to a university first, instead I attended PBCC and received so much knowledge and experience to know what to do when I go on to work on my undergraduate degree. Thank You PBCC and faculty and staff
- PBCC has been a great experience all the way from HS dual enrollment to graduation.
- PBCC has been a positive influence in my life for a long time. thank you for everything.
- PBCC has been a very interesting and enjoyable college experience. Everyone on the campus was very generous and willing to help if needed. I would definitely refer other people to this college especially now that it is a four year state college. If it wasn't my goal to attend FSU I would definitely consider staying at PBCC, specifically the Eisey campus to continue my studies.
- PBCC has been an inspiration school throughout my academic years
- PBCC has changed my life and also has given me the motivation I needed in order to propel my academic performance, and the confidence to pursue my bachelors in political science: pre-law.
- PBCC is a great institution to attend. Its very close to home and most of all, you don't have to worry about high price classes and plus you get that individual learning experience. I enjoyed my time at PBCC. I met new friends and so ready for next semester.
- PBCC is an excellent college for people who need classes in the evening or online, and also for students graduating from high school that were not accepted in another college. I think that PBCC would have helped me better if better advising was available, Mr. Brad Hawkins was the only advisor that really walked me through the 2 years I attended PBCC. Registration, Advising and Financial Aid departments have very poor assisting and treat very poor and unprofessional to students. I would have definitely recommended other students to attend PBCC if the assisting was better.
- PBCC is an excellent school, but I would highly recommend that you make more of an effort to have activities on campus available for students. It has a bit of a commuter feel. Even introduce fraternities if you are becoming a four year school. Besides that, it's in the middle of my home town and I thoroughly enjoyed living there. Had a great time at school and did very well thanks to many great professors.
- PBCC is often the last choice for students that were unable to afford a 4 year university or who chose to work through their first two years. PBCC has made it incredibly difficult to take the courses for my degree program because I work during the day. This is my last term, thank goodness, and I've had to take 2 of the 3 classes I need to graduate online. One of which is BIOLOGY! The only class I'm able to take in a class room is taught by a man who constantly changes his mind and who's English is covered with a heavy Creole accent. I'm very disappointed in PBCC. As a member of Phi Theta Kappa, I wasn't able to partake in a lot of activities because of the times in which they were scheduled. PBCC should be more considerate of the students that only take night classes due to their daytime work schedules. After all, you're taking my \$200+ a class just as quickly as a student taking a day time course, now aren't you?
- Pbcc was a good stepping stone in my continuation of further education.
- PBS is Great! It has really helped me develop into a responsible person. I feel that I would have made many mistakes if I were to just have gone to a 4 year university right after high school.
- PBSC is a really great college...i love this college and, thank you for all your help.
- PBSC should consider implementing on campus housing.
- PBSC should offer a Bachelor's program in Paralegal studies
- People should not be permitted to smoke cigarettes near the entrances to buildings or near any building and although this was implemented, no one seems to be enforcing it. The quality of the food in the cafeteria is really poor and there are not many food choices that are lower in fat--mostly fried food, pizza, donuts, and processed meat sandwiches. Overall it seemed that the instructors wanted the students to be successful but some did not seem to know the content of the material as well as I would have

- Palm Beach is a state college and no longer a community college, I feel that the admission standards should be higher so that serious students are admitted with the admission of fewer students that tend to not take college seriously, which reflects in the classroom setting and takes away from those that do spend time studying and preparing for class.
- Phone service/getting in contact with people instead of leaving voice mails needs some serious attention.
- photography lab could use some upgrades and more equipment.
- Please add more sidewalks to Boca Raton Parking Lot because of flooding can make it hard to enter to classroom buildings.
- Please change my graduation application to AS 2123
- please lower tuition
- Please Please find a way to offer a BSN at PBSC! thank you. -jessica
- Really enjoy going to this school.
- some of the advisors need to be more helpful
- Steve from the graduation office and everyone in the Veterans Affairs department were the ONLY helpful people on campus. Advising is a waste of alot of time. Help during registration was impossible to find. Orientation was also a waste of time, but could definitely serve as an opportunity to give students step by step instructions for successful registration.
- Students needs more place to relax in between classes
- teachers do not respond back to you in blackboard. I pay for the class I expect the teacher to heck their email at least once a week. It may be a part time job for those teachers. I think it is really unprofessional for a teacher not to repnd back to you in a week. I do understand not everyday. But once a week is all I ask.
- testing text box
- Thank You :)
- Thank you for everything!!!!
- Thank you for this opportunity!
- THANK YOU FOR YOUR TUTORS. I WAS ABLE TO GET 1 ON 1 ATTENTION WITH MY TABE REMEDIATION AND WAS ABLE TO COMPLETE IT SUCCESSFULLY
- Thank you PalmBeach Community College for all the help. Even it took so long, I could not done my academic path without all the helpful staff of PBSC. Thank You and God bless all the people that help me to achive my goal.
- THANK YOU!
- Thanks
- Thanks for continued improvements to make PBSC the best in this region.
- Thanks For everything! =)
- Thanks PBSC for everything !
- thanks to Mrs. Darlene Smith, because of her guidance, motivation, and friendly support I'm getting to complete one my goals (suspended for many years because of circumstances). She"s been a good friend and always available to answer me
- thanks!
- The admission of students in relation to the preparation for parking for these additional students is still to this day poor. Overflow parking should have been considered before more classes were implemented in the first place.
- The admission office never answers their phone the waiting time is horrible. I know that the stress level is probably high. sometime I'm in the office in the office and here the phone ringing alot. Karen Burrell has a beauiful personality she always so helpful when I need her thumbs up to her. she is a trustworthy indiviual your campus is blessed to have her working for you! Mrs. Patricia Paris and Dr. fawcett are outstanding instructors that know how to make students feel special.
- The cashiers office needs to be near the bookstore. I spent so much time running back and fourth. You also need to get rid of parking stickers since it's included in the tuition now. No one wants a sticker on their car or at least make it much smaller.
- The college has several good qualities that are beneficial to a new and continuing student. I think a new student would more appreciate the great opportunities and get involved in the different activities supplied by the college oppose to a continuing student that is simply there to get their education and go to work. However, the college still has an outstanding reputation for its flexibility and availability which I think is its greatest asset.
- The courses offered in Early Childhood for the Advanced Level Director's Credential need to be offered more than just once a year! I am glad that there were 2 sections of EEC2002 this term! Thank you!!!!
- The financial Aid office should answer their phones because this is one of the most important area. I have called numerous times and left messages but no one returned my calls. I had to drive to the campus each time I had a question. This should be improved.
- THE GARDENS CAMPUS ROCKS !THE LAKE WORTH NOT SO MUCH!
- The majority of my professors were wonderful. The academic advisors are very nice...but, very helpful!
- the only problem i have with palm beach state college is the financial aid
- The Palm Beach Gardens campus of PBCC could use more parking spaces. Parking before class is a nightmare especially before classes that start at 9:30.
- The parking situation is ridiculous !
- The people that work in Advising need to be more polite and patient with students instead of getting attitudes and acting like they don't want to help. Students are always going to have questions and be lost about being there. That's why it's important to be encouraging and make students feel welcomed at PBCC. I would like to say that Megan Rosario is an extremely awesome advisor. She is the only advisor that I will see, no one else because everyone else makes me feel so uncomfortable. I feel like other advisors have judged me and looked down on me. Some of them need some one on one on how to talk to people because they're rude!! Most of the time they don't even

- always, recommend people I know to see her if they have to go to advising. She deserves the recognition. The old guy in the cafeteria was very pleasant as well, always happy!! Other than that, I'm thankful for the education that I received at pbcc. I'm ready to finally move on though, and continue my education at a 4 year school.
- The program need to be upgraded to CREDIT HOUR course.
- There ar enot enough advisors for the amount of students needing advice. It was really horrible to schedule classes when you have made some classes end at 11:15 am and the next class I need started at 11:00 am. Someone should see a problem with that. Students would be able to have better schedules if someone did a better job of placing classes at better times. Not have some classes that start while others are still ongoing. What if I needed to take both of those classes. I was really stuck. Now I need to take another semester, because the class schedule did not fit together nicely. I need just one class in the summer. I have to take classes 5 days a week, because the classes I needed this semester were overlapping by just 15 min. I had to move a class to Friday. I was really unhappy about that. I could have gotten a weekend job or had a great day off, but now I have to drive here 5 days a week. Someone is not thinking when planning class time availability.
- there is absolutely nothing i would change about my experience here at PBCC. It is a great places to staart. I believe if i didn't attend PBCC, i would regret it. thanks for this great opportunity.
- this school was such a wonderful experience that I would not change for the world. I will miss my organizations and clubs i really truly enjoyed my stay here at Palm Beach Community College. Student Activities need to continue in getting the students more envolved
- Very disappointed that I can no longer transition into the RN program as I was told on admission. I feel that change should have taken effect after those that were promised that have graduated.
- very helpful staff will to help students
- very proud to to be a part of the transition of PBCC to a state college, i am a proud graduate...will stick around to take more classes!!!
- while I enjoy taking online classes there have been challenges with the testing center and the programs working properly and for another class the instructor is basically absent from all class interaction.
- Why do you still show information about the exit exams when they do not exist anymore? I also think you need to put some cameras in your parking lot due to the ridiculous amount of crime that took place this year on the campus grounds in BROAD DAYLIGHT!!! I felt like I was back in Virginia when the sniper shootings were going on. The two best teachers I had at your school were Bonnie Manley and Patrick Tierney. I learned so much from each of these professors, and I am very grateful that I was granted an opportunity to be in their classes. You definitely need more instructors like them, people who care about their students.
- Yes, I was charged out of state tution when I first registerd and did not know it and I still have not been remembursed for all that money and no one will return my phone calls or help me and it has now been 2 years trying to get over \$1500 back.
- You could streamline some services.
- your financial aid lady, Mrs. Davis in Belle Glade, is rude and doesn't take the time and understanding she needs to with students!