Program Health Indicators

Reporting years 2012-13 through 2016-17

July 2017



Institutional Research & Effectiveness

Bachelor Programs



Program/Department: Information Management

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	42	39	49	54	53	+26.2 %	-1.9 %					
Duplicated headcount	460	541	803	821	834	+81.3 %	+1.6 %					
Unduplicated headcount	131	169	235	262	293	+123.7 %	+11.8 %					
Generated FTE	46.0	54.1	80.3	82.1	83.4	+81.3 %	+1.6 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.90 120	3.90 163	3.88 284	4.10 344	4.34 383		+0.24 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	73.3% 13.5%	72.0% 15.7%	75.8% 13.6%	77.7% 13.0%	77.8% 11.0%	P	+0.1 pts.					

	Crad	otoc o	nd son	amlatia	n maint					_		
	Program graduates 2012- 2013- 2014- 2015- 2016-					Occupational completion points (OCPs)						
	13	14	15	16	17	13	14	15	16	17		
Bachelor of Applied Science Database Administration (T801) Project Management (T804) Security & Network Assurance (T803)	2	8 0 8	13 0 20		20 2 25		not a	.,				
Certificate of Prof. Preparation Project Management (C810)		0	0	0	0							

Program/Department: Nursing BSN

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	22	22	35	43	56	+154.5 %	+30.2 %					
Duplicated headcount	214	365	442	749	1,044	+387.9 %	+39.4 %					
Unduplicated headcount	69	136	136	203	278	+302.9 %	+36.9 %					
Generated FTE	21.4	36.5	44.2	74.9	104.4	+387.9 %	+39.4 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.38 53	4.24 94	4.41 <i>379</i>	4.37 690	4.28 929	P	-0.09 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	84.6% 14.0%	79.7% 17.3%	90.0%	92.7% 6.4%	89.5% 9.5%	r and Pros	-3.2 pts. +3.1 pts.					

	Grad	uates a	and con	npletio	n point	S						
						Occupational completion points						
	2012		am grad		2016	2012	2012	(OCPs)		2016		
	13	2013- 14	2014- 15	2015- 16	2016- 17	13	2013- 14	2014- 15	2015-	2016- 17		
	13	17	13	10	17	13	17	13	10	17		
Bachelor of Science												
Nursing (S901)	3	7	16	37	68			applicab				
						credit programs						

Program/Department: Supervision and Management

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	199	195	226	241	248	+24.6 %	+2.9 %					
Duplicated headcount	4,486	4,723	4,955	4,762	5,173	+15.3 %	+8.6 %					
Unduplicated headcount	1,144	1,295	1,293	1,329	1,440	+25.9 %	+8.4 %					
Generated FTE	448.6	472.3	495.5	476.2	517.3	+15.3 %	+8.6 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.34 1,240	4.42 1,976	4.40 2,499	4.46 2,486	4.51 3,089	+0.17 pts.	+0.05 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	84.0% 8.3%	82.6% 9.1%	83.0% 8.9%	82.0% 9.6%	84.1% 8.4%	I	+2.1 pts.					

	Grad	uates a	nd con	nnletio	n noint	S	-	-	-	-
	Grad	uates t	ina con	присиол	r pome		nationa	ıl comp	letion	points
		Progra	am grae	duates		<u> </u>	<u> </u>	(OCPs)		02220
	2012-		2014-		2016-	2012-	2013-		2015-	2016-
	13	14	15	16	17	13	14	15	16	17
Bachelor of Applied Science									_	
Entrepreneurship (T704)		0	0	2	13			applicab		
General Management (T701)	129	134		143	122		cred	dit prog	rams	
Health Management (T702)	68	78		77	103					
Project Management (T705)		0	0	6	14					
Public Safety Management (T703)	10	8	9	3	3					
	I									

Career & Technical



Program/Department: Accounting

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	17	14	14	14	16	-5.9 %	+14.3 %				
Duplicated headcount	337	325	290	261	269	-20.2 %	+3.1 %				
Unduplicated headcount	241	218	176	184	182	-24.5 %	-1.1 %				
Generated FTE	33.7	32.5	29.0	26.1	26.9	-20.2 %	+3.1 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.36 160	4.32 215	4.19 176	4.41 145	3.92 110	-0.44 pts.	-0.49 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	72.1% 14.8%	79.1% 10.5%	78.6% 10.0%	79.3% 8.8%	66.5% 13.8%	-5.6 pts. -1.0 pts.	-12.8 pts. +5.0 pts.				

	Grad	uates a	nd con	npletio	n point	S	-	-	-	
	Program graduates 2012- 2013- 2014- 2015- 2016- 13 14 15 16 17							ol comp (OCPs) 2014- 15		
Associate in Science Accounting (2050)	9	9	20	17	7		not a			
Associate in Applied Science Accounting (A042)	2	3	1	0	0					
<u>College Credit Certificate</u> Accounting Technology (6110)	6	4	5	9	9					

Program/Department: Architecture (AA)

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	39	30	41	40	37	-5.1 %	-7.5 %				
Duplicated headcount	494	364	387	370	293	-40.7 %	-20.8 %				
Unduplicated headcount	138	118	120	123	108	-21.7 %	-12.2 %				
Generated FTE	51.4	37.5	40.3	37.7	29.4	-42.8 %	-22.2 %				
Avg. student recommendation of instructor (max=5, min=1)	4.18	4.42	4.45	4.28	4.59	+0.41 pts.	+0.31 pts.				
Number of responses	44	26	29	18	44						
Course success rate (A/B/C/S)	84.8%	84.6%		80.3%	77.2%		-3.1 pts.				
Course withdrawal rate	3.8%	6.6%	7.0%	8.1%	9.5%	+5.7 pts.	+1.4 pts.				

Graduates and completion points											
			Occupational completion points (OCPs)								
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	
Associate in Arts Graduates with concentration of 10 architecture courses	11	10	5	9	8			applicab lit progi			

Note: As of 2016-17, Palm Beach State College does not offer an Associate in Arts degree in any discipline. Graduates, for the purposes of this report, were determined by whether or not students had completed a concentration of 10 architecture courses in the 10 years prior to graduation. These courses are ARC1131C, ARC1302C, ARC1301C, ARC1302C, ARC1701, ARC2201, ARC2303C, ARC2304C, ARC2461 and ARC2501.

Program/Department: Aeronautical Science Program discontinued, effective Spring 2016

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	127	142	154	100	71	-44.1 %	-29.0 %				
Duplicated headcount	669	854	813	564	178	-73.4 %	-68.4 %				
Unduplicated headcount	130	134	132	92	32	-75.4 %	-65.2 %				
Generated FTE	52.4	63.6	60.6	42.4	12.8	-75.6 %	-69.9 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.45 58	4.59 90	4.66 308	4.69 209	4.86 43	+0.41 pts.	+0.17 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	93.4% 0.6%	89.6% 1.1%	88.7% 0.5%	78.7% 2.1%	48.3% 2.8%	- I	-30.4 pts. +0.7 pts.				

	Grad	uates a	nd con	npletio	n point	S				
						<u>Occu</u>	pationa	al comp	letion	points
			am grae					(OCPs)	_	
	2012-	2013-			2016-		2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
Aggariate in Egiongs										
Associate in Science	2	1	1	0	2		not	annliaah	lo for	
Aero. Science/Operations (2172)	2	1 1		0	3			applicab		
Aero. Science/Prof. Pilot (2197)	4	1	0	0	0		cred	dit progi	rams	
Aeronautical Science/	1	1.0			4					
Prof. Pilot - Airplane (2197A)	1	10	6	6	4					
Aeronautical Science/					_					
Prof. Pilot - Helicopter (2197H)	2	10	12	12	3					
Associate in Applied Science Aero. Science/Professional Pilot - Airplane (A163A)	1	1	0	0	0					
College Credit Certificate Commercial Pilot - Airplane (6164A)	3	8	5	1	0					
Commercial Pilot - Helicopter										
(6164H)	9	21	22	0	0					

^{* 15.2%} of grades have not been awarded as of reporting date.

Program/Department: Auto Service

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	34	39	33	36	41	+20.6 %	+13.9 %				
Duplicated headcount	561	622	519	551	639	+13.9 %	+16.0 %				
Unduplicated headcount	120	129	123	121	137	+14.2 %	+13.2 %				
Generated FTE	87.7	95.8	78.8	84.7	89.3	+1.8 %	+5.4 %				
Avg. student recommendation of instructor (max=5, min=1)	5.00	4.85	4.57	4.35	4.69	-0.31 pts.	+0.34 pts.				
Number of responses	18	127	167	169	106	0.01 pto.					
Course success rate (A/B/C/S)	96.8%	96.0%	96.7%		94.8%		-1.2 pts.				
Course withdrawal rate	0.2%	1.0%	1.2%	2.0%	1.3%	+1.1 pts.	-0.7 pts.				

Graduates and completion points										
						Occupational completion points				
		Progra	am grae	<u>duates</u>		(OCPs)				
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate										
Automotive Service 1 (5463)	35	44	46	43	35	221	250	194	235	189
Automotive Service 2 (5458)	40	31	32	24	34	143	142	120	117	114

Note: Effective Fall 2017, programs will be called Basic Automotive Service (5463) and Automotive Service (5458A).

Program/Department: Biotechnology

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	23	22	21	22	19	-17.4 %	-13.6 %				
Duplicated headcount	185	220	167	129	125	-32.4 %	-3.1 %				
Unduplicated headcount	67	71	62	55	45	-32.8 %	-18.2 %				
Generated FTE	14.2	16.7	12.9	9.8	9.2	-35.1 %	-6.4 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.81 36	4.15 <i>73</i>	4.35 81	4.52 <i>67</i>	4.23 <i>60</i>	-0.58 pts.	-0.29 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	82.7% 10.8%	87.3% 5.5%	72.1% 12.7%	87.5% 10.2%	76.8% 15.2%	0.10	-10.7 pts. +5.0 pts.				

	Grad	uates a	nd con	npletio	n point	S	-	-	-		
					Ī	Occupational completion points					
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012	2013-	(OCPs)		2016	
	13	14	15	16	17	13	14	15	16	17	
Associate in Science	_	0	0	_	_			1. 1	1 0		
Biotechnology (2158)	7	8	6	5	5			applicab dit progi			
College Credit Certificate							CIC	arc progr			
Biotechnology (6159)	3	4	5	38							
Biotechnology Lab Specialist (6160)					12						

Program/Department: Business

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	53	55	62	77	86	+62.3 %	+11.7 %				
Duplicated headcount	1,142	1,194	1,325	1,607	1,793	+57.0 %	+11.6 %				
Unduplicated headcount	783	780	912	1,035	1,217	+55.4 %	+17.6 %				
Generated FTE	114.2	119.4	131.9	160.1	178.1	+56.0 %	+11.3 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.49 <i>342</i>	4.52 513	4.53 <i>598</i>	4.44 784	4.53 912	+0.04 pts.	+0.09 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	78.0% 10.8%	78.6% 11.7%	80.8% 9.0%	78.0% 8.8%	81.2% 7.6%	+3.2 pts. -3.2 pts.	+3.2 pts.				

	Grad	uates a	nd con	apletio	n point	S				
				•	-		pationa	ıl comp	letion _l	points
		<u>duates</u>		(OCPs)						
				2012-	2013-		2015-	2016-		
	13	14	15	16	17	13	14	15	16	17
	13		13	10		13		13	10	
Associate in Science										
Business Admin. & Management,							not	applicabl	e for	
Banking (2039C)	0	0	1	0	0		cre	dit progr	ams	
Business Admin. & Management,										
Management (2039A)	0	1	6	5	8					
Business Admin. & Management,										
Marketing (2039B)	0	1	2	1	3					
Business Admin. & Management,										
Risk Mgmt & Insurance (2039R)					0					
Business Entrepreneurship (2040)	0	0	2	4	5					
Industrial Management (2224)	5	3	3	5	2					
Supply Chain Management (2580)	Ne	w progra	m effecti	ve Fall 20)17					
Associate in Applied Science	2.7	2.5	1.7	_	2					
Business Admin. & Mgmt. (A087)	37	35	15	5	3					
Industrial (Operations) Mgmt	1	0	0	0	0					
Building Construction (A196)	1	0	0	0	0					
<i>Industrial (Operations) Mgmt</i>	0	0	1	0	0					
Drafting/Construction (A194)	0	0	1	0	0					
College Credit Certificate										
Banking Specialist (6117)	0	2	5	7	1					
Business Admin. & Mgmt. (6111)	10	7	8	29	19					
Business Operations (6481)	6	3	7	10	52					
Business Specialist (6480)	23	10	16	134	178					
Entrepreneurship (6118)	0	0	2	11	6					
Marketing (6113)	1	2	4	6	4					

Program/Department: Child Care/Child Development

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	102	86	92	87	111	+8.8 %	+27.6 %				
Duplicated headcount	1,425	1,383	1,381	1,301	1,343	-5.8 %	+3.2 %				
Unduplicated headcount	651	643	612	518	502	-22.9 %	-3.1 %				
Generated FTE	33.0	29.7	32.0	24.2	28.6	-13.5 %	+18.2 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.48 54	4.48 50	4.61 57	4.61 <i>57</i>	4.86 28		+0.25 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	84.3% 6.8%	84.2% 6.8%	86.0% 7.3%	84.9% 8.1%	88.8% 6.9%	P	+3.9 pts.				

	Grad	uates a	nd con	npletio	n point	S				
				-			pationa	l comp	letion <u>j</u>	oints
			am grae					(OCPs)		
				2015-				2014-		
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate										
Child Care, Birth to 3 years (5390)	27	20	17	18	23	\				
Child Care, Birth to 5 years (5348)	Colle	ge does i	not offer	full certif	ficate	607	271	315	224	226
Child Care, ECPC Bilingual (5371)	2	2	1	2	0	607	271	313	224	220
Child Care, ECPC Preschool (5364)	71	46	89	54	81	J				
Child Care, Family (5363)	18	5	15	0				11	1	1
School Age Professional (5373)	37	28	26	19	16	350	178	200	96	87

Program/Department: Child Care/Child Development CIP/Program Crosswalk

	Program						
	Child Care, Birth to 5 years (5348)	Child Care, 5 years and up (5362)	Child Care, Family (5363)	Child Care, ECPC Preschool (5364)	Child Care, ECPC Bilingual (5371)	School Age Professional (5373)	Child Care, Birth to 3 years (5390)
Early Childhood Education, CIP 0420020210 (old)/0	 419070	 910 (n	 ew)				
2012-13 2013-14 2014-15 2015-16 2016-17 Family Child Care, CIP 0420020205 (old)/04190709 2012-13 2013-14 2014-15 2015-16 2016-17	X X X X X		X X X X X	X X X X X	X X X X X		X X X X X
School Age Certification., CIP 0420020303 (old)/041	90709	 <u>14 (nev</u>	 <u>v)</u> 				
2012-13 2013-14 2014-15 2015-16 2016-17						X X X X	

Su = Summer

F = Fall

Sp = Spring

Some programs were classified under different CIP codes during a reporting year. For example, Child Care, Birth to 5 Years (5348) was in the School Age Certification CIP in Summer 2009 and the Early Childhood Education CIP in Fall 2009 and Spring 2010.

Read across to determine which programs were classified under a given CIP for a reporting year. For example, programs counted under the School Age Certification CIP in 2009-10 were 5348 (for Summer 2009 only), 5362, 5364, 5371, 5373 and 5390.

Program/Department: Computer Information Security

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year 1-year change change					
Sections offered	0	0	0	0	0						
Duplicated headcount	0	0	0	0	0						
Unduplicated headcount	0	0	0	0	0						
Generated FTE	0.0	0.0	0.0	0.0	0.0						
Avg. student recommendation of instructor (max=5, min=1) Number of responses											
Course success rate (A/B/C/S) Course withdrawal rate											

	Crad	nator r	and con	anlatio	n noint	0		_	_	
	Program graduates 2012- 2013- 2014- 2015- 2016-					Occupational completion points (OCPs) 2012- 2013- 2014- 2015- 2016-				
	13	14	15	16	17	13	14	15	16	17
Advanced Technical Certificate Computer Info. Security (4139)	0	0	0	0	0		not applicable for credit programs			
							cre	dit progi	rams	

Program/Department: Computers (Credit)

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	110	118	150	157	146	+32.7 %	-7.0 %				
Duplicated headcount	2,039	2,202	2,619	2,711	2,752	+35.0 %	+1.5 %				
Unduplicated headcount	862	932	1,091	1,217	1,232	+42.9 %	+1.2 %				
Generated FTE	200.6	218.2	260.8	270.4	275.2	+37.2 %	+1.8 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.30 590	4.34 711	4.35 885	4.33 1,000	4.42 1,132	+0.12 pts.	+0.09 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	83.8% 8.7%	81.3% 10.3%	80.9% 8.4%	80.2% 8.9%	79.4% 10.7%	-4.4 pts. +2.0 pts.	-0.8 pts. +1.8 pts.				

	Grad	uates a	nd con	npletion	n point	S				
				_	_	Occu	pationa	l comp	letion 1	points
		Progra	am grae	<u>duates</u>				(OCPs)	1	
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
Associate in Science										
Computer Programming (2126)	11	11	23	16	21			applicab		
Internet Svcs. Technology (2122)	5	3	7	5	2		crec	lit progi	rams	
Networking Administrator (2123)	38	32	46	48	49					
Associate in Applied Science	7	1	7	7	0					
Computer Programming (A133)	1	4	1	1 1	0					
Internet Svcs. Technology (A121) Networking Administrator (A131)	2 2	3	4	1	0					
Networking Administrator (A151)	_	3	4	1	U					
College Credit Certificate										
Cisco CCENT (6542)				27	15					
Cisco CCNA Rout./Switch (6135)	4	2	5	5	6					
Cisco CCNA Security (6540)				0	0					
Computer Prog. Specialist (6141)		15	7	55	10					
Information Management (6136)	21	36	36	106	43					
Information Security (6541)				11	9					
Information Technology										
Administrator (6142)		6	6	39	2					
Information Technology										
Technician (6143)		49	32	167	50					
Java Programming (6144)			0	0	0					
Mobile App. Development (6145)			0	0	0					
Programming (6137)	8	17	3	53	29					
Web Development Spec. (6138)	4	4	7	15	2					

Program/Department: Correctional Officer

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	9	39	54	22	30	+233.3 %	+36.4 %				
Duplicated headcount	191	688	1,113	316	569	+197.9 %	+80.1 %				
Unduplicated headcount	22	93	147	51	81	+268.2 %	+58.8 %				
Generated FTE	5.2	19.5	28.2	7.4	15.0	+188.7 %	+103.9 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 4	5.00	5.00 10		4.50 2	-0.50 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	99.0% 0.5%	99.4%	98.5% 0.5%	96.2% 0.3%	97.7% 0.0%	I	+1.5 pts. -0.3 pts.				

	Grad	uates a	nd con	npletio	n point	S				
				1	1		pationa	l comp	letion j	<u>ooints</u>
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-							(OCPs)		
							2013-			
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate										
Correctional Officer (5601)	13	14	140	38	41	13	66	92	38	22
Crossover Law Enforcement to										
Correctional Officer (5614)	0	0	8	8	0	8	0	8	8	0

Program/Department: Cosmetologist (Belle Glade)

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	52	37	22	13	2	-96.2 %	-84.6 %					
Duplicated headcount	184	171	105	83	10	-94.6 %	-88.0 %					
Unduplicated headcount	47	44	22	18	5	-89.4 %	-72.2 %					
Generated FTE	24.5	22.8	14.0	11.1	1.3	-94.6 %	-88.0 %					
Avg. student recommendation of	2.67	4 75	4.01	4.00								
instructor (max=5, min=1)	3.67	4.75	4.91	4.89								
Number of responses	24	32	33	19								
Course success rate (A/B/C/S)	86.4%	74.3%	95.2%		100.0%	+13.6 pts.	+8.4 pts.					
Course withdrawal rate	3.3%	7.0%	0.0%	1.2%	0.0%	-3.3 pts.	-1.2 pts.					

			,	1		_		_		
	Grad	uates a	and cor	npletio	n point					
						<u>Occu</u>	<u>pationa</u>	ıl comp	letion 1	<u>points</u>
		Progr	am gra	<u>duates</u>				(OCPs)	<u></u>	
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate				Belle	Glade	campus	only			
Cosmetologist (5357)	8	10	9					7	8	5

Program/Department: Cosmetologist (Lake Worth)

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	51	55	64	60	59	+15.7 %	-1.7 %				
Duplicated headcount	784	707	823	709	629	-19.8 %	-11.3 %				
Unduplicated headcount	167	165	170	161	148	-11.4 %	-8.1 %				
Generated FTE	104.5	94.3	109.7	94.5	83.9	-19.8 %	-11.3 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.68 22	4.27 <i>75</i>	3.79 14	4.61 186	4.66 155	-0.02 pts.	+0.05 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	93.1% 2.7%	91.4%	91.5% 2.2%		85.7% 4.8%	F **	-4.6 pts. +1.7 pts.				

	C					-				
		Progra	and con am grad 2014- 15	<u>duates</u>		<u>Occu</u>		ol comp (OCPs) 2014- 15		
PSAV Certificate				Lake	Worth	campus	only			
Cosmetologist (5357)	67	61	71					68	65	54

Program/Department: Crime Scene Investigation

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	27	28	28	28	29	+7.4 %	+3.6 %					
Duplicated headcount	576	613	554	498	494	-14.2 %	-0.8 %					
Unduplicated headcount	252	261	242	227	218	-13.5 %	-4.0 %					
Generated FTE	55.3	58.6	53.0	47.4	47.8	-13.5 %	+0.8 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.28 205	4.16 <i>347</i>	4.56 287	4.86 162	4.71 153	+0.43 pts.	-0.15 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	88.9% 4.5%	90.5% 3.9%	91.9% 3.6%	89.8% 5.2%	89.5% 4.0%	roto Pess	-0.3 pts.					

	Grad	uates a	nd con	npletio	n point	S				
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					<u>Occu</u>		l comp (OCPs) 2014-	1	
	13	14	15	16	17	13	14	15	16	17
<u>Associate in Science</u> Crime Scene Technology (2435)	27	25	26	19	15		not applicable for credit programs			
<u>College Credit Certificate</u> Crime Scene Technology (6436)	26	16	16	97	25		crec	ar progr	dilis	

Program/Department: Criminal Justice -- Advanced Training

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	9	12	9	8	9	0.0 %	+12.5 %					
Duplicated headcount	219	246	221	198	238	+8.7 %	+20.2 %					
Unduplicated headcount	218	244	220	198	237	+8.7 %	+19.7 %					
Generated FTE	7.8	8.8	7.9	7.0	8.5	+8.6 %	+20.2 %					
Avg. student recommendation of instructor (max=5, min=1)	5.00		5.00		5.00							
Number of responses	3.00 1	0	2	0	3.00 1							
Course success rate (A/B/C/S)	99.5%	93.0%	99.5%	99.5%	99.6%	+0.1 pts.	+0.1 pts.					
Course withdrawal rate	0.0%	0.0%	0.5%	0.5%	0.0%	0.0 pts.	-0.5 pts.					

	Grad	luates a	and con	npletio	n point	S	•	•	•		
						Occupational completion points					
		<u>Program graduates</u> (OCPs)									
				2015-							
	13	14	15	16	17	13	14	15	16	17	
No programs are tied to this depart	ment										

Program/Department: Criminal Justice -- Degree Programs

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	53	55	61	58	62	+17.0 %	+6.9 %					
Duplicated headcount	1,547	1,493	1,460	1,303	1,247	-19.4 %	-4.3 %					
Unduplicated headcount	882	852	807	777	754	-14.5 %	-3.0 %					
Generated FTE	154.7	149.3	146.0	130.3	124.7	-19.4 %	-4.3 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.57 <i>304</i>	4.59 416	4.64 420	4.67 296	4.64 290		-0.03 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	82.6% 7.3%	82.9% 7.9%	82.0% 8.7%	83.2% 5.6%	85.5% 6.3%		+2.3 pts. +0.7 pts.					

	Grad	nates a	nd cor	nnletio	n point	S		
	Graduates and completion point Program graduates 2012- 2013- 2014- 2015- 2016- 13 14 15 16 17					<u>Occu</u>	ol comp (OCPs) 2014- 15	
Associate in Science Criminal Justice - General/Nonsworn (2611) Criminal Justice - Law Enforcement (2606)	4	6					applicab lit progi	
Associate in Applied Science Criminal Justice - General/Non- sworn (A612) Criminal Justice - Law Enforcement (A608)	1 2	0	0	0	0			

Program/Department: Dental Assisting

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	10	10	10	25	24	+140.0 %	-4.0 %				
Duplicated headcount	170	229	208	430	436	+156.5 %	+1.4 %				
Unduplicated headcount	33	43	44	39	39	+18.2 %	0.0 %				
Generated FTE	14.5	19.8	17.9	22.1	26.4	+81.8 %	+19.4 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.59 17	4.52 54	4.72	4.62 162	4.73 216		+0.11 pts.				
Number of responses	17	J 1	7.9	102	210						
Course success rate (A/B/C/S)	97.6%	99.6%	100.0%	97.2%	98.4%	+0.8 pts.	+1.2 pts.				
Course withdrawal rate	2.4%	0.4%	0.0%	1.2%	1.6%	-0.8 pts.	+0.4 pts.				

	Grad	uates a	and con	npletio	n point	S				
					-		pationa			<u>ooints</u>
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012-	2012-	(OCPs)	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
<u>PSAV Certificate</u> Dental Assisting (5155)	11	18	23	19	18	51	59	67	78	58
Dental Assisting (3133)	11	16	23	19	10	31	39	07	76	36

Program/Department: Dental Hygiene

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	38	38	38	32	30	-21.1 %	-6.3 %					
Duplicated headcount	880	858	868	694	577	-34.4 %	-16.9 %					
Unduplicated headcount	69	68	64	51	47	-31.9 %	-7.8 %					
Generated FTE	50.0	48.5	49.0	40.2	33.7	-32.6 %	-16.3 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.48 182	4.43 357	4.42 527	4.41 444	4.63 358		+0.22 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	97.0% 2.4%	98.0% 0.9%	98.7% 1.3%	99.6% 0.0%	98.9% 0.0%		-0.7 pts.					

	Grad	uates a	and con	npletio	n point	S				
				_		<u>Occu</u>	pationa		letion :	<u>points</u>
	2012-	Progra	am grad 2014-	<u>2015</u>	2016-	2012-	2013-	(OCPs)		2016-
	13	14	15	16	17	13	14	15	16	17
Associate in Science Dental Hygiene (2151)	20	20	16	24	22		not :	applicab	le for	
Demai Hygiene (2131)	20	20	10	21	22			dit progr		

Program/Department: Diesel Mechanics (Lake Worth)

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	8	11	8	8	12	+50.0 %	+50.0 %					
Duplicated headcount	107	134	111	119	181	+69.2 %	+52.1 %					
Unduplicated headcount	29	24	26	30	34	+17.2 %	+13.3 %					
Generated FTE	17.8	22.3	18.5	19.8	19.8	+11.2 %	0.0 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.78 23	5.00 27	4.88 66	4.91 55	5.00 12	+0.22 pts.	+0.09 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	98.1% 1.9%	97.8% 0.0%	100.0%	99.2% 0.0%	97.2% 1.1%	olo Pro-	-2.0 pts. +1.1 pts.					

	Grad	uates a	nd con	npletio	n point	S	•	•	•	
	<u>Program graduates</u>					Occupational completion points (OCPs)				
				2015-						
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate										
Diesel Technology 1 (5468)	14	12	9	15	14	14	38	39	15	42
Diesel Technology 2 (5457)	13	0	10	15	0	53	35	10	60	28

Note: Effective Fall 2017, programs will be called Basic Diesel Service (5468) and Diesel Service (5457A).

 $Note: \ Programs \ that \ are \ inactive \ or \ obsolete \ for \ 2017-18, \ or \ will \ become \ inactive \ during \ 2017-18, \ are \ in \ italics.$

Program/Department: Early Childhood Education

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	48	43	41	34	33	-31.3 %	-2.9 %				
Duplicated headcount	1,115	941	751	606	697	-37.5 %	+15.0 %				
Unduplicated headcount	663	564	436	370	408	-38.5 %	+10.3 %				
Generated FTE	111.5	94.1	75.1	60.6	69.7	-37.5 %	+15.0 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.87 682	4.83 <i>573</i>	4.79 500	4.83 469	4.79 510	-0.08 pts.	-0.04 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	94.4%	92.7% 3.1%	91.6% 5.1%		92.3% 3.7%	I	+0.4 pts.				

	Grad	uates a	nd con	npletio	n point	S				
					роше		pationa	l comp	letion j	points
		Progra	am grae	<u>duates</u>				(OCPs)		
	2012-			2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
Associate in Science										
Early Childhood Education (2358)	41	22			37			applicab		
Educational Assisting (2369)	2	9	7	4	1		cred	dit progi	rams	
High/Scope (2360)	0	0	0	0	1					
College Credit Certificate										
Child Care Center Mgmt. (6366)	46	34		48	26					
Educational Assisting (6370)	5	4	8	2	3					
High/Scope Pre-school (6388)	1	1	1	0	1					
Infant/Toddler (6367)	8	5	3	10	9					
Pre-School (6368)	65	39	39	106	14					

Program/Department: Educator Prep Institute

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	23	23	23	23	16	-30.4 %	-30.4 %					
Duplicated headcount	552	549	434	338	266	-51.8 %	-21.3 %					
Unduplicated headcount	146	139	115	86	74	-49.3 %	-14.0 %					
Generated FTE	43.5	43.7	34.1	26.5	23.4	-46.3 %	-11.9 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.17 187	4.41 240	4.38 198	4.12 122	4.47 100	+0.30 pts.	+0.35 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	93.8% 4.5%	92.5% 4.0%	93.3% 2.3%	93.8% 2.7%	94.7% 3.8%	F	+0.9 pts. +1.1 pts.					

	Grad	uates a	nd con	npletio	n point	S		
		Progra	am gra			<u>Occu</u>	ol comp (OCPs) 2014- 15	
Educator Prep Institute Teacher Certification (F225)	47	35	45	35	38		applicab lit progr	
Advanced Technical Certificate Career and Technical Educator (4393)			2	6	11			

Program/Department: Electrical Power

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	19	20	18	20	19	0.0 %	-5.0 %					
Duplicated headcount	236	219	204	214	241	+2.1 %	+12.6 %					
Unduplicated headcount	74	62	71	68	72	-2.7 %	+5.9 %					
Generated FTE	23.2	21.4	20.1	21.1	21.1	-9.0 %	0.0 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.78 83	4.25 <i>77</i>	4.58 <i>69</i>	4.41 54	4.59 <i>56</i>	-0.19 pts.	+0.18 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	89.0% 5.1%	89.0% 1.8%	79.9% 8.3%	85.9% 2.8%	88.8% 5.4%		+2.9 pts. +2.6 pts.					

	Grad	uates a	nd con	npletio	n point	S	-	-	-	
					_		pationa		letion ₁	oints_
	2012			duates	2016	2012	2012	(OCPs)		2016
	13	14	2014- 15	2015- 16	2016- 17	13	2013- 14	2014- 15	16	2016- 17
<u>Associate in Science</u> Electrical Power (2270)	12	9	11	10	8		not	nnliach	lo for	
Electrical Power (2270)	12	9	11	10	0			applicab lit progi		
College Credit Certificate								1 0		
Alternative Energy Engineering Technology (6272)	1	2	2	0	3					
Technology (6272)	1	۷	۷	U	J					
					ļ					

Program/Department: Electrician

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	9	16	16	16	16	+77.8 %	0.0 %				
Duplicated headcount	105	167	129	181	215	+104.8 %	+18.8 %				
Unduplicated headcount	27	41	33	51	60	+122.2 %	+17.6 %				
Generated FTE	17.5	27.8	21.5	30.2	35.8	+104.7 %	+18.8 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.63	5.00	3.67 18	4.38	4.76 89	- 1	+0.38 pts.				
Number of responses	8		10	72	0.9						
Course success rate (A/B/C/S)	91.4%	93.4%	94.6%	92.3%	92.6%	+1.2 pts.	+0.3 pts.				
Course withdrawal rate	1.9%	1.8%	0.8%	1.1%	2.3%	+0.4 pts.	+1.2 pts.				

	Grad	nates a	nd con	npletio	n point	S	-	-			
	Grad		am gra		n pome	Occupational completion points (OCPs)					
	2012-			2015-	2016-	2012-				2016-	
	13	14	15	16	17	13	14	15	16	17	
PSAV Certificate Residential and Commercial			10					40			
Electrician (5246)	0	15	13	13	21	32	57	42	47	62	

Program/Department: Emergency Management

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	9	9	11	10	9	0.0 %	-10.0 %				
Duplicated headcount	91	90	77	44	46	-49.5 %	+4.5 %				
Unduplicated headcount	61	51	48	32	31	-49.2 %	-3.1 %				
Generated FTE	9.1	9.0	7.7	4.4	4.6	-49.5 %	+4.5 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.62 13	4.68 28	4.62 26	4.75 12	4.67 12	+1.05 pts.	-0.08 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	61.5% 19.8%	64.4% 10.0%	67.5% 16.9%	72.7% 9.1%	60.9% 6.5%	· · · · · ·	-11.8 pts. -2.6 pts.				

	Grad	uates a	nd con	npletio	n point	S				
				1	1		pationa	ıl comp	letion	ooints
		Progra	am grae	<u>duates</u>				(OCPs)		
	2012-	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	
	13	14	13	10	17	13	14	13	10	17
Associate in Science										
Emergency Management (2438)		0	0	0	2			applicab		
Emergency Management/				0	0		creo	dit prog	rams	
General (2438E) Emergency Management/				0	0					
Homeland Security (2438H)				0	0					
College Credit Certificate	1	0	2	1	2					
Emergency Management (6437) Homeland Security Spec. (6439)	4	0 6	2 7		2					
Homelana Security Spec. (0455)		O	,	5	O					

Program/Department: Emergency Medical Technician

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	30	33	30	22	11	-63.3 %	-50.0 %					
Duplicated headcount	546	745	784	574	265	-51.5 %	-53.8 %					
Unduplicated headcount	177	243	256	247	257	+45.2 %	+4.0 %					
Generated FTE	66.7	91.5	96.1	93.0	103.7	+55.4 %	+11.5 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.84 19	4.87 53	4.74 70	4.92 <i>75</i>	4.92 <i>72</i>	+0.08 pts.	0.00 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	74.2% 12.6%	77.2% 9.4%	77.7% 4.6%	81.0% 5.9%	78.5% 5.3%	- r · ·	-2.5 pts. -0.6 pts.					

	rad	uates a	nd con	npletio	n point	S				
					- P		pationa	ıl comp		ooints
20	Program graduates 2012- 2013- 2014- 2015- 2016-					2012	2012	(OCPs)		2016
	12-	14	2014- 15	16	17	13	14	2014- 15	16	17
Applied Technology Diploma Emer. Medical Technician (B217)	133	173	188	206	69			applicab		
College Credit Certificate							creo	dit progi	ams	
Emer. Medical Technician (6446)					157					

Program/Department: Engineering

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year 1-year change change					
Sections offered				6	14	+133.3 %					
Duplicated headcount				42	157	+273.8 %					
Unduplicated headcount				27	70	+159.3 %					
Generated FTE				4.2	15.0	+257.1 %					
Avg. student recommendation of instructor (max=5, min=1)				3.29	3.61	+0.32 pts.					
Number of responses				17	51	, 0.02 p.to.					
Course success rate (A/B/C/S)				78.6%	73.7%	-4.9 pts.					
Course withdrawal rate				14.3%	14.1%	_					

	Grad	luates a	and con	npletio	n point	S	-	-	-	-
				•	•		pationa	ıl comp	letion _l	points
	<u>Program graduates</u>							(OCPs)	<u>.</u>	
	2012-		2014-						2015-	
	13	14	15	16	17	13	14	15	16	17
Aggariata in Calanga										
Associate in Science Engineering Technology/							not r	applicab	le for	
Alternative Energy (2550A)				0	0			dit progi		
Engineering Technology/				Ü	O		CIC	art progr	uiiis	
Electronics (2550B)				0	0					
Engineering Technology/					_					
Advanced Technology (2550C)					0					
-										
College Credit Certificate										
Engineering Technology Support										
Specialist (6551)					0					
Rapid Prototyping Specialist (6552)					0					
	•									

Program/Department: Environmental Science

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	13	13	12	13	16	+23.1 %	+23.1 %				
Duplicated headcount	167	177	129	157	241	+44.3 %	+53.5 %				
Unduplicated headcount	95	109	90	86	122	+28.4 %	+41.9 %				
Generated FTE	18.0	19.3	13.2	17.2	25.6	+42.6 %	+49.3 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.43 74	4.54 <i>56</i>	4.58 38	4.48 56	4.33 <i>73</i>	-0.10 pts.	-0.15 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	80.8% 12.0%	86.4%	76.0% 16.3%	84.1% 7.6%	80.9% 8.3%	+0.1 pts.	-3.2 pts. +0.7 pts.				

	Crod	notos s	and con	nnlatio	n noint		-	-	_	
	Program graduates 2012- 2013- 2014- 2015- 2016- 13 14 15 16 17					<u>Occu</u>		al comp (OCPs) 2014- 15		
Associate in Science Environmental Science (2216) College Credit Certificate Environmental Science Technician (6561) Hazardous Materials Specialist (6560)	6	3					not a	applicab dit progi	le for	17

Program/Department: Facials Technician

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	5	5	5	5	5	0.0 %	0.0 %				
Duplicated headcount	60	67	71	67	48	-20.0 %	-28.4 %				
Unduplicated headcount	60	67	71	67	39	-35.0 %	-41.8 %				
Generated FTE	17.3	19.4	20.5	19.4	13.9	-20.0 %	-28.4 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 6	5.00 3	3.67 3	4.74 35	4.00 8	-1.00 pts.	-0.74 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	86.7% 10.0%	98.5%	91.5%	83.6% 4.5%	74.4% 7.7%	-12.3 pts. -2.3 pts.	-9.2 pts. +3.2 pts.				

	Grad	uates a	and con	npletio	n point	S						
						Occupational completion points						
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012-		(OCPs)		2016-		
	13	14	15	16	17	13	14	15	16	17		
<u>PSAV Certificate</u> Facials Specialty (5355)	53	58	68	60	36	53	58	68	60	36		
racials specialty (3333)	33	36	00	00	30	33	36	00	00	30		

Program/Department: Facilities Maintenance

Program enrollment										
	2012-	2013-	2014-	2015-	2016-	4-year 1-year				
	13	14	15	16	17	change change				
Sections offered			0	0	_					
Duplicated headcount			0	0	44					
Unduplicated headcount			0	0	12					
Generated FTE			0.0	0.0						
Generateu FTE			0.0	0.0	7.3					
Avg. student recommendation of										
instructor (max=5, min=1)										
Number of responses					0					
Course success rate (A/B/C/S)					81.1%	*				
Course withdrawal rate					5.4%					

	Grad	uates a	and con	npletio	n point	S	•	•	•				
						Occupational completion points							
	2012		am gra		2016	(OCPs) 2012- 2013- 2014- 2015- 2016-							
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17			
	13	17	13	10	17	13	14	13	10	17			
PSAV Certificate													
Facilities Maintenance (5248)			0	0	0			0	0	7			
					ļ								

^{* 5.4%} of grades have not been awarded as of reporting date.

Program/Department: Fire Science

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	14	14	15	10	11	-21.4 %	+10.0 %				
Duplicated headcount	127	154	155	96	87	-31.5 %	-9.4 %				
Unduplicated headcount	73	61	78	69	48	-34.2 %	-30.4 %				
Generated FTE	12.5	15.2	15.1	9.6	8.7	-30.2 %	-9.4 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 1	4.61 18	4.10 10	4.61 18	4.91 11	-0.09 pts.	+0.30 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	76.6% 13.3%	79.1% 6.5%	86.3% 6.5%	86.3% 6.3%	89.7% 2.3%	+13.1 pts. -11.0 pts.	+3.4 pts.				

Graduates and completion points													
						Occupational completion points							
	<u>Program graduates</u>					(OCPs)							
								2014-					
	13	14	15	16	17	13	14	15	16	17			
Aggariata in Egianga													
Associate in Science Fire Science (2195)	6	2	2	0	5								
rife Science (2193)	0	2	2	U	3								
College Credit Certificate													
Fire Inspector I (6623)			2	2	1								
Fire Officer I (6622)			0	0	0								
PSAV Certificate													
Fire Apparatus Operator (5615)	0	7	4	1	0	10	9	3	0	0			
Fire Inspector I (5618)	0	0		0	0	10	4	0	0	0			
Fire Instructor (5616)	0	0	0	0	0	4	0	0	0	0			
					Į.								

Program/Department: Firefighter

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	5	4	8	10	10	+100.0 %	0.0 %					
Duplicated headcount	88	86	175	213	213	+142.0 %	0.0 %					
Unduplicated headcount	81	86	128	110	114	+40.7 %	+3.6 %					
Generated FTE	44.0	43.0	64.8	53.3	53.3	+21.1 %	0.0 %					
Avg. student recommendation of instructor (max=5, min=1)	4.60	5.00	4.90	4.86	4.90	+0.30 pts.	+0.04 pts.					
Number of responses	15	16	21	73	125							
Course success rate (A/B/C/S)	79.5%	80.2%	86.9%	90.1%	91.5%		+1.4 pts.					
Course withdrawal rate	4.5%	3.5%	2.3%	2.3%	1.9%	-2.6 pts.	-0.4 pts.					

Graduates and completion points											
	Program graduates 2012- 2013- 2014- 2015- 2016-					Occupational completion points (OCPs)					
	13	14	15	16	17	13	14	15	16	17	
<u>PSAV Certificate</u> Firefighter (5043)	69	45	108	115	93	79	78	145	193	194	
Thenginer (5045)	03	43	100	113	33	73	70	143	133	134	

Program/Department: Graphic Design

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	54	53	55	60	62	+14.8 %	+3.3 %					
Duplicated headcount	553	529	567	575	511	-7.6 %	-11.1 %					
Unduplicated headcount	203	193	188	179	180	-11.3 %	+0.6 %					
Generated FTE	55.3	52.9	56.7	57.5	51.1	-7.6 %	-11.1 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.48 132	4.42 149	4.45 155	4.41 162	4.74 202	+0.26 pts.	+0.33 pts.					
Number of responses	132	149	155	102	202							
Course success rate (A/B/C/S) Course withdrawal rate	92.2%	93.8%	91.0%		90.4%		-4.4 pts. +3.7 pts.					

	Grad	uates a	nd con	npletio	n point	S	•	•	•	
	<u>Program graduates</u>				<u>Occu</u>		ol comp (OCPs) 2014- 15			
<u>Associate in Science</u> Graphic Design (2011)	13	13	28	21	27		not a			
Associate in Applied Science Graphic Design (A018)	5	1	2	0	0			- 0		
College Credit Certificate Multimedia Arts (6022) Graphic Design Support (6290) Web Design (6023)	4	4		18 27	10 61 11					

Program/Department: Health Education

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	27	27	20	20	16	-40.7 %	-20.0 %					
Duplicated headcount	405	334	298	306	217	-46.4 %	-29.1 %					
Unduplicated headcount	243	208	192	189	120	-50.6 %	-36.5 %					
Generated FTE	27.9	24.1	20.8	19.8	11.7	-58.0 %	-41.0 %					
Avg. student recommendation of instructor (max=5, min=1)	4.44	4.64	4.60	4.66	4.57		-0.09 pts.					
Number of responses	54	110	83	71	30							
Course success rate (A/B/C/S)	93.3%	91.9%	95.7%	92.8%	92.2%	P ***	-0.6 pts.					
Course withdrawal rate	1.7%	2.4%	1.0%	2.6%	3.7%	+2.0 pts.	+1.1 pts.					

	Grad	uates a	nd con	npletio	n point	S	-	-	-	
				•		pationa	l comp	letion 1	<u>ooints</u>	
			am grae		(OCPs)					
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
No programs are tied to this depart	ment									

Note: For purposes of this report, <u>all</u> sections of PRN0022 and HSC0003 are included here, not in the

departmental reports, regardless of the program hosting the section.

 $Note: \ Programs \ that \ are \ inactive \ or \ obsolete \ for \ 2017-18, \ or \ will \ become \ inactive \ during \ 2017-18, \ are \ in \ italics.$

Program/Department: Health Information Management

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	32	38	38	34	42	+31.3 %	+23.5 %					
Duplicated headcount	166	203	323	327	379	+128.3 %	+15.9 %					
Unduplicated headcount	61	70	114	131	137	+124.6 %	+4.6 %					
Generated FTE	14.2	17.2	27.2	29.1	32.9	+131.5 %	+13.0 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.31 45	4.02 59	4.13 108	4.15 138	4.38 119	+0.07 pts.	+0.23 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	88.0% 4.2%	82.3% 8.4%	84.8% 9.6%	85.6% 8.6%	86.5% 10.6%	-1.5 pts. +6.4 pts.	+0.9 pts. +2.0 pts.					

Graduates and completion points												
				1		pationa	al comp	letion	points			
	Program graduates					(OCPs)						
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-		
	13	14	15	16	17	13	14	15	16	17		
Associate in Science Health Information Management												
(2529)	7	6	5	3	10			le for ams				
<u>College Credit Certificate</u> Health Informatics Specialist												
(6531) Medical Information Coder/	0	0	3	16	13							
Biller (6528)	7	6	16	17	24							
Applied Technology Diploma												
Medical Transcription (B530)	0	0	1	0	0							
Medical Transcription (B525)	3	0	1	0	0							

Note: B525 is the old non-credit Medical Transcription program; however, its enrollment was never included under this department. The completers are being shown here only for informational purposes.

Program/Department: Heating, Ventilation, Air Conditioning and Refrigeration

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	34	32	25	26	28	-17.6 %	+7.7 %					
Duplicated headcount	430	459	372	336	410	-4.7 %	+22.0 %					
Unduplicated headcount	82	89	72	69	74	-9.8 %	+7.2 %					
Generated FTE	55.2	57.6	46.3	42.9	52.4	-5.1 %	+22.1 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.62 16	4.31 <i>36</i>	4.78 40	4.53 165	4.48 97	-0.14 pts.	-0.05 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	94.4% 1.6%	95.4% 1.5%	94.4% 1.6%	92.3% 4.2%	95.1% 2.2%		+2.8 pts. -2.0 pts.					

	Grad	uates a	nd con	npletio	n point	S				
	Grav				r point		pationa	l comp	letion 1	oints
		Progra	am gra	<u>duates</u>				(OCPs)		
				2015-						
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate Heating, Ventilation, A/C and	0.1	22	22	10	2.4	20.4	201	105	100	100
Refrigeration (5267)	21	33	33	19	34	324	201	185	193	109

Program/Department: Heavy Equipment Mechanics (Diesel @ Belle Glade)

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	6	8	7	13	18	+200.0 %	+38.5 %					
Duplicated headcount	27	64	107	120	77	+185.2 %	-35.8 %					
Unduplicated headcount	10	26	37	36	26	+160.0 %	-27.8 %					
Generated FTE	4.5	10.7	17.8	20.0	12.8	+185.1 %	-35.9 %					
Avg. student recommendation of instructor (max=5, min=1)		3.00	5.00	5.00								
Number of responses	0	1	2	1	0							
Course success rate (A/B/C/S)	88.9%	93.8%	95.3%		94.8%	+5.9 pts.	-1.9 pts.					
Course withdrawal rate	3.7%	6.3%	2.8%	0.0%	2.6%	-1.1 pts.	+2.6 pts.					

	Grad	luates a	nd cor	nnletio	n point	·s				
	Grad	inacco c	iiu coi	npredo	n pome		pationa	ıl comp	letion j	<u>points</u>
		<u>duates</u>				(OCPs)				
								2014-		
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate										
Heavy Equipment Mechanic (5456)	0	0	2	8	8	18	45	58	85	66

Program/Department: Hospitality

		Progr	am eni	ollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	16	17	16	16	16	0.0 %	0.0 %
Duplicated headcount	370	333	260	337	410	+10.8 %	+21.7 %
Unduplicated headcount	70	60	45	65	60	-14.3 %	-7.7 %
Generated FTE	34.7	30.8	24.0	32.2	38.1	+9.8 %	+18.4 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.74 187	4.74 70	4.84 44	4.63 46	4.93 122		+0.30 pts.
Course success rate (A/B/C/S) Course withdrawal rate	92.2% 1.9%	91.9% 3.9%	93.1% 3.5%	93.5% 3.6%	96.3% 1.7%	F	+2.8 pts.

	Grad	uates a	nd con	npletio	n point	S	-	-	-	
					•		pationa	ıl comp	letion :	<u>points</u>
	2010		am grae		2010	0010	2212	(OCPs)		2212
	2012- 13			2015- 16	2016- 17	2012- 13	2013- 14		2015- 16	
	13	14	15	10	17	13	14	15	10	17
Associate in Science										
Hospitality & Tourism Mgmt.							not a	applicab	le for	
(2060)	5	12	9	12	11		cred	dit prog	rams	
Associate in Applied Science										
Hospitality & Tourism Mgmt.	10	4	0	7	0					
(A100)	10	4	Ü	1	0					
College Credit Certificate										
Food Service Management (6115)	9	5	14	5	20					
Hospitality (6116)	6	6	12	15	40					

Program/Department: Human Services

	Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change						
Sections offered	33	44	51	53	45	+36.4 %	-15.1 %						
Duplicated headcount	778	1,026	1,001	958	830	+6.7 %	-13.4 %						
Unduplicated headcount	364	492	482	447	448	+23.1 %	+0.2 %						
Generated FTE	76.2	97.5	95.4	91.4	81.9	+7.5 %	-10.4 %						
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.80 213	4.78 476	4.79 481	4.76 478	4.81 461	+0.01 pts.	+0.05 pts.						
Course success rate (A/B/C/S) Course withdrawal rate	88.4% 6.9%	87.0% 6.1%	85.2% 5.4%	86.4% 5.1%	86.0% 5.8%		-0.4 pts. +0.7 pts.						

	Grad	uates a	nd con	npletio	n point	S					
				_	_	<u>Occu</u>	pationa	l comp	letion j	oints	
			am grae					(OCPs)			
	2012-			2015-			2013-				
	13	14	15	16	17	13	14	15	16	17	
Associate in Science											
Human Services/Addiction						not applicable for					
Studies (2391)	0	2	2	1	2			dit progr			
Human Services/General (2345)	24		17	17	17		CI CI	A10 P1 08	ullio .		
Human Services/Youth											
Development (2374)	2	4	9	6	9						
•											
Associate in Applied Science											
Human Services/General (A353)	2	3	0	0	0						
College Credit Certificate											
Addiction Studies (6392)	0			15	13						
Human Services (6361)	17	9	13	64	26						
Youth Development (6387)	9	6	14	18	33						
	I					I					

Program/Department: Insurance

		Progr	am eni	ollmen	it		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	7	7	7	4	5	-28.6 %	+25.0 %
Duplicated headcount	93	87	91	59	72	-22.6 %	+22.0 %
Unduplicated headcount	88	85	82	53	71	-19.3 %	+34.0 %
Generated FTE	10.5	11.0	9.2	5.3	7.5	-29.1 %	+41.2 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 1	5.00 3	5.00 4	0	5.00 2	0.00 pts.	
Course success rate (A/B/C/S) Course withdrawal rate	83.9% 1.1%	86.2%	89.0%	84.7% 5.1%	88.9% 2.8%	•	+4.2 pts.

	Grad	uates a	nd con	npletio	n point	S				
						<u>Occu</u>	pationa			oints
	2012		am grad		2016	2012		(OCPs)		2016
	2012- 13		2014-		2016- 17	13	2013-		2015-	2016-
	13	14	15	16	17	13	14	15	10	17
PSAV Certificate										
Insurance Claims Adjuster (5498)	5	17	23	16	42	21	0	25	21	42
Insurance Customer Service										
Representative (5497)	16	17	26	10	0	21	17	19	17	0
Life, Health and Variable Annuities		_	20	0	0	_	20	10	0	0
Agent (5470) Property and Casualty General	6	5	29	0	0	7	20	12	0	0
Lines Agent (5469)	17	40	25	14	23	27	36	24	13	21
Efficient (a 100)	1.	10		- 1			50	_ 1	10	

Program/Department: Interior Design

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	32	32	32	32	40	+25.0 %	+25.0 %					
Duplicated headcount	337	374	345	386	613	+81.9 %	+58.8 %					
Unduplicated headcount	80	75	85	83	118	+47.5 %	+42.2 %					
Generated FTE	37.8	42.1	38.5	43.5	69.2	+83.1 %	+59.1 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.62 200	4.73 205	4.73 225	4.60 259	4.49 415	- P	-0.11 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	89.6% 4.5%	90.9%	83.7% 7.6%	88.1% 6.5%	88.9% 4.7%		+0.8 pts.					

	Grad	uates a	and con	npletio	n point	S						
				_		Occupational completion points						
	2012-	Progra	am grad 2014-	duates	2016-	2012-	2012-	(OCPs)		2016-		
	13	14	15	16	17	13	14	15	16	17		
Associate in Science	22	10	17	10	10		mot .	annliaah	lo for			
Interior Design (2012)	23	12	17	10	10			applicab lit progi				
							cr c c	ATC P1 08.	· will			

Program/Department: Landscape & Horticulture

		Progr	am eni	ollmen	it		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	27	27	22	20	25	-7.4 %	+25.0 %
Duplicated headcount	374	377	300	267	364	-2.7 %	+36.3 %
Unduplicated headcount	173	164	129	123	156	-9.8 %	+26.8 %
Generated FTE	34.1	33.6	27.2	23.9	32.1	-5.7 %	+34.4 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.43 68	4.54 <i>78</i>	4.39 <i>66</i>	4.76 50	4.86 42	+0.43 pts.	+0.10 pts.
Course success rate (A/B/C/S) Course withdrawal rate	85.0% 6.7%	88.0% 6.7%	84.3% 7.0%	89.4% 7.9%	87.6% 6.1%	+2.6 pts. -0.6 pts.	-1.8 pts. -1.8 pts.

<u>ooints</u>
2016-
17

Program/Department: Law Enforcement (PSAV)

	Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change						
Sections offered	107	130	140	145	121	+13.1 %	-16.6 %						
Duplicated headcount	3,123	3,386	3,531	3,985	3,363	+7.7 %	-15.6 %						
Unduplicated headcount	240	319	366	297	286	+19.2 %	-3.7 %						
Generated FTE	156.1	178.0	176.8	188.4	162.8	+4.3 %	-13.6 %						
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.89 9	4.43 7	4.08 24	4.87 15	4.80 5	+0.91 pts.	-0.07 pts.						
Course success rate (A/B/C/S) Course withdrawal rate	97.1% 1.0%	97.5% 0.5%	97.4% 0.2%		98.0% 0.6%	r o to P co	-0.5 pts. +0.3 pts.						

	Graduates and completion poi											
						Occupational completion points						
			am grae					(OCPs)				
	2012-		2014-									
	13	14	15	16	17	13	14	15	16	17		
PSAV Certificate												
Auxiliary Law Enforcement												
Officer (5602)	0	0	10	13	1	1	9	0	12	4		
Crossover Correctional Officer												
to Law Enforcement (5613)	0	8	15	15	12	3	8	16	15	13		
Crossover Corrections												
Probation Officer to Law												
Enforcement (5609)	0	0	0	0	0	12		0	0	0		
Law Enforcement Officer (5600)	131	138	155	163	175	154	145	138	202	126		

Program/Department: Machining Technology

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	40	51	47	41	50	+25.0 %	+22.0 %					
Duplicated headcount	239	215	173	221	205	-14.2 %	-7.2 %					
Unduplicated headcount	51	51	41	49	42	-17.6 %	-14.3 %					
Generated FTE	31.3	28.0	22.3	28.7	28.0	-10.6 %	-2.4 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 3	4.80 5	0	4.22 51	4.50 58	-0.50 pts.	+0.28 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	95.4% 1.7%	96.3% 2.8%	97.1%	97.7% 0.9%	98.0% 1.0%	+2.6 pts.	+0.3 pts. +0.1 pts.					

	Grad	nates a	and con	nnletio	n point	S	-	-		
	Graduates and completion points Program graduates 2012 2014 2015 2016					Occupational completion points (OCPs) 2012- 2013- 2014- 2015- 2016-				
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate Machining Technology (5459)	9	10	13	12	15	72	60	55	62	57
Machining Technology (3439)	9	10	13	12	13	12	00	33	02	37

Program/Department: Massage Therapy

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	9	9	9	9	11	+22.2 %	+22.2 %					
Duplicated headcount	109	120	138	137	159	+45.9 %	+16.1 %					
Unduplicated headcount	60	71	80	73	78	+30.0 %	+6.8 %					
Generated FTE	26.9	29.8	34.2	34.2	34.1	+26.9 %	-0.3 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.38 8	5.00 4	5.00 2	4.67 6	4.33 3	-0.05 pts.	-0.34 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	91.7% 0.9%	93.3% 0.8%	87.7% 0.7%	94.2% 1.5%	89.9% 2.5%	-1.8 pts. +1.6 pts.	-4.3 pts. +1.0 pts.					

	Grad	uates a	and con	npletio	n point	S				
						<u>Occu</u>			letion _l	<u>ooints</u>
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012-		(OCPs)		2016-
	13	14	15	16	17	13	14	15	16	17
<u>PSAV Certificate</u> Massage Therapy (5232)	25	28	38	44	36	45	35	37	46	21
Note: Enrollment figures do not in	clude H	SC0003								

Program/Department: Medical Assisting

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	28	27	26	25	29	+3.6 %	+16.0 %					
Duplicated headcount	281	333	424	322	362	+28.8 %	+12.4 %					
Unduplicated headcount	78	69	88	66	60	-23.1 %	-9.1 %					
Generated FTE	28.4	32.8	42.7	32.2	36.0	+26.7 %	+11.6 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.43 130	4.69 228	4.74 210	4.77 233	4.61 276	+0.18 pts.	-0.16 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	90.7% 3.6%	93.4% 3.9%	92.2% 3.8%	96.0% 1.9%	91.2% 3.0%		-4.8 pts. +1.1 pts.					

	Grad	uates a	nd con	npletio	n point	S				
						<u>Occu</u>			<u>letion r</u>	<u>ooints</u>
	Program graduates 2012- 2013- 2014- 2015- 2016-					2012		(OCPs)		2016
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015-	2016-
	13	14	13	10	17	13	14	13	10	17
PSAV Certificate										
Medical Assisting (5236)	14	13	26	25	27	164	204	220	192	115
Nata Francisco de Carros d	_11 _ ***	20002	DD 3.7	0022						
Note: Enrollment figures do not in	ciuae H: I	SC0003	or PKN	0022.						

Program/Department: Motion Picture and Television Production

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	50	49	66	66	61	+22.0 %	-7.6 %					
Duplicated headcount	952	921	1,025	922	911	-4.3 %	-1.2 %					
Unduplicated headcount	736	660	747	637	622	-15.5 %	-2.4 %					
Generated FTE	94.7	91.7	102.1	91.7	90.8	-4.1 %	-1.0 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.37 179	4.53 253	4.51 299	4.64 235	4.34 219	•	-0.30 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	76.3% 7.8%	83.9% 7.1%	79.4% 8.0%	82.7% 7.6%	84.2% 5.9%		+1.5 pts.					

	0 1		1	1						
	Grad	luates a	ind con	apletio	n point					
						<u>Occu</u>	<u>pationa</u>	al comp	letion 1	<u>points</u>
		Progra	am gra	<u>duates</u>				(OCPs)		
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-
	13	14	15	16	17	13	14	15	16	17
Associate in Science										
Motion Picture Production (2282)	4	2	8	7	1		not a	applicab	le for	
Motion Picture Production,								dit progr		
Digital Animation (2282D)			0	0	0		cr c.	p108.		
Motion Picture Production,			Ü	O	Ü					
Post-Production (2282M)			1	2	1					
Motion Picture Production,			1	۷	1					
•			0	0	0					
Recording Arts (2282R)			U	U	U					
College Credit Contificate										
College Credit Certificate					0					
Cinematography (6291)				0	0					
Digital Animation (6288)			0	0	0					
Directing and Producing (6292)					0					
MPTV, Post Production (6019)	1	3	5	44	6					
MPTV, Production (6020)	0	1	0	0	0					
Recording Arts (6289)			0	0	0					
Note: Enrollment includes FIL2000	, Film A	pprecia	tion.							
	-					_				

Program/Department: Nails Technician (Belle Glade)

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	5	5	2	0	0	-100.0 %					
Duplicated headcount	23	25	9	0	0	-100.0 %					
Unduplicated headcount	23	25	9	0	0	-100.0 %					
Generated FTE	6.1	6.7	2.4	0.0	0.0	-100.0 %					
Avg. student recommendation of instructor (max=5, min=1)		5.00									
Number of responses	0	4	0	0	0						
Course success rate (A/B/C/S) Course withdrawal rate	82.6% 0.0%	84.0% 12.0%	100.0%								

			_		_						
	Grad	luates a	and con	npletio	n point	S					
						Occu	pationa	ıl comp	letion 1	<u>points</u>	
		Progr	am gra	duates		(OCPs)					
	2012-		2014-			2012-	2013-			2016-	
	13	14	15	16	17	13	14	15	16	17	
	13	1-1	13	10	17		1-1	13	10	17	
PSAV Certificate					e Glade						
Nails Technician (5356)	20	13	8	0	0	20	12	18	0	0	
						I					

Program/Department: Nails Technician (Lake Worth)

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	3	2	2	2	2	-33.3 %	0.0 %					
Duplicated headcount	14	17	19	17	19	+35.7 %	+11.8 %					
Unduplicated headcount	14	17	18	17	10	-28.6 %	-41.2 %					
Generated FTE	3.7	4.5	5.1	4.5	5.1	+35.9 %	+11.9 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	0	5.00	5.00	4.75 4	0							
Number of responses	U	1	1	4	U							
Course success rate (A/B/C/S) Course withdrawal rate	64.3% 21.4%	76.5% 17.6%	73.7%		100.0%	+35.7 pts. -21.4 pts.	+11.8 pts.					

	Grad	uates a	and con	npletio	n point	S						
						Occu	pationa	l comp	letion :	<u>points</u>		
		Progr	am gra	duates		(OCPs)						
	2012-		2014-		2016-	2012-	2013-			2016-		
	13	14	15	16	17	13	14	15	16	17		
PSAV Certificate						campus						
Nails Technician (5356)	9	7	14	13	18	9	7	14	13	18		

Program/Department: Nursing RN

		Progr	am eni	ollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	161	163	170	166	167	+3.7 %	+0.6 %
Duplicated headcount	3,079	3,168	3,262	3,174	3,184	+3.4 %	+0.3 %
Unduplicated headcount	949	968	984	1,016	1,062	+11.9 %	+4.5 %
Generated FTE	372.7	390.3	400.0	395.2	389.2	+4.4 %	-1.5 %
Avg. student recommendation of							
instructor (max=5, min=1)	4.02	4.20	4.40	4.49	4.42	+0.40 pts.	-0.07 pts.
Number of responses	615	1,022	1,135	1,116	1,079		
Course success rate (A/B/C/S)	85.9%	89.8%	92.2%	91.8%	90.2%	+4.3 pts.	-1.6 pts.
Course withdrawal rate	7.8%	5.7%	4.1%	4.6%	5.7%	-2.1 pts.	+1.1 pts.

	Grad	uates a	nd con	npletio	n point	S		-		
					_		pationa		letion ₁	<u>points</u>
	2012	Progra	am grad	duates	2016	2012	2012	(OCPs)		2016
	13	2013- 14	2014- 15	2015- 16	2016- 17	13	2013- 14	2014- 15	2015- 16	2016- 17
	13	1-1	13	10	17	13	1-1	13	10	17
Associate in Science										
Nursing (2301)	174	233	232	245	249			applicab		
							creo	dit progi	rams	
	I									

Program/Department: Office Occupations

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	7	8	8	6	2	-71.4 %	-66.7 %					
Duplicated headcount	85	65	54	51	32	-62.4 %	-37.3 %					
Unduplicated headcount	72	59	51	49	32	-55.6 %	-34.7 %					
Generated FTE	5.7	4.3	3.6	3.4	2.1	-62.4 %	-37.4 %					
Avg. student recommendation of instructor (max=5, min=1)	3.56	3.74	4.75	4.67	4.38		-0.29 pts.					
Number of responses	18	23	20	18	13							
Course success rate (A/B/C/S)	45.9%	63.1%	85.2%	88.2%	78.1%		-10.1 pts.					
Course withdrawal rate	9.4%	10.8%	1.9%	5.9%	9.4%	0.0 pts.	+3.5 pts.					

	Grad	uates a	and con	npletio	n point	S				
						<u>Occu</u> j			letion j	points
	2012		am grad			2012		(OCPs)		2016
	2012- 13	2013- 14	2014- 15	2015-	2016-	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17
	13	14	13	10	17	13	14	13	10	17
No programs are tied to this depart	ment									

Program/Department: Ophthalmic Medical Technology

		Progr	am eni	ollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	9	16	16	17	17	+88.9 %	0.0 %
Duplicated headcount	126	184	168	209	180	+42.9 %	-13.9 %
Unduplicated headcount	14	24	21	25	22	+57.1 %	-12.0 %
Generated FTE	11.7	17.3	15.6	18.5	15.9	+36.0 %	-14.1 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.56 95	4.59 105	4.77 130	4.82 152	4.85 136		+0.03 pts.
Course success rate (A/B/C/S) Course withdrawal rate	100.0%	97.8% 2.2%	97.0% 2.4%	97.1% 1.4%	97.2% 2.2%	F	+0.1 pts. +0.8 pts.

	Grad	luates a	ana con	npletio	n point	S				
							pationa	ıl comp	letion :	points
	2010		am gra		2212	2212	2212	(OCPs)		2010
	2012-	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17
	13	14	15	10	17	13	14	13	10	17
Associate in Science Ophthalmic Medical Technology (2229)	0	14	7	11	9			applicab lit progi		

Program/Department: Paralegal

		Progr	am eni	ollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	42	42	47	46	45	+7.1 %	-2.2 %
Duplicated headcount	896	809	840	688	635	-29.1 %	-7.7 %
Unduplicated headcount	295	302	294	228	216	-26.8 %	-5.3 %
Generated FTE	85.8	77.1	80.3	64.9	60.3	-29.7 %	-7.2 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.34 271	4.44 291	4.42 332	4.43 328	4.40 249		-0.03 pts.
Course success rate (A/B/C/S) Course withdrawal rate	89.2% 5.0%	87.8% 7.9%	83.3% 9.9%	87.6% 6.1%	86.0% 8.5%		-1.6 pts. +2.4 pts.

	Grad	uates a	and con	npletio	n point	S				
						<u>Occu</u>	pationa		letion :	<u>points</u>
	2012	Progra	am grad 2014-	duates	2016	2012	2012	(OCPs)		2016
	13	2015- 14	2014- 15	16	17	13	2013- 14	2014- 15	16	17
Associate in Science	40	40	40	20	4.4			1. 1	1 0	
Paralegal (2505)	43	42	43	30	44			applicab dit progi		
							crec	are progr	amo	

Program/Department: Paramedic/EMS

		Progr	am eni	rollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	13	24	17	17	19	+46.2 %	+11.8 %
Duplicated headcount	436	585	508	530	688	+57.8 %	+29.8 %
Unduplicated headcount	144	161	153	159	199	+38.2 %	+25.2 %
Generated FTE	83.9	119.3	105.9	112.9	150.1	+79.0 %	+33.0 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00	4.84 119	4.73 140	4.69 147	4.58		-0.11 pts.
Number of responses	30	119	140	147	109		
Course success rate (A/B/C/S)	95.0%	94.4%	92.3%	93.6%	93.1%	-1.9 pts.	-0.5 pts.
Course withdrawal rate	2.5%	1.5%	4.3%	2.8%	3.4%	+0.9 pts.	+0.6 pts.

t-
<u>nts</u>
110
)16- 17

Program/Department: Patient Care Assistant

		Progr	am eni	ollmen	ıt		
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change
Sections offered	18	15	12	12	16	-11.1 %	+33.3 %
Duplicated headcount	244	143	170	131	167	-31.6 %	+27.5 %
Unduplicated headcount	85	53	60	53	75	-11.8 %	+41.5 %
Generated FTE	18.1	10.6	12.6	9.8	12.4	-31.2 %	+27.6 %
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.93 28	4.77 31	2.00 4	4.67 12	4.65 <i>68</i>	-0.28 pts.	-0.02 pts.
Course success rate (A/B/C/S) Course withdrawal rate	99.2% 0.4%	97.2% 1.4%	94.1% 2.4%	89.3% 0.8%	97.0% 0.6%	-2.2 pts. +0.2 pts.	+7.7 pts.

	Grad	uates a	nd con	npletio	n point	S						
						Occupational completion points						
	2012		am grad		2016	2012		(OCPs)	2015-	2016		
	13	14	2014- 15	16	2010- 17	13	14	15	16	17		
<u>PSAV Certificate</u> Patient Care Assistant (5233)	76	40	52	30	36	247	134	162	116	127		
Note: Enrollment figures do not in	l clude H	SC0003.										

Program/Department: Practical Nursing

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	36	28	22	9	6	-83.3 %	-33.3 %				
Duplicated headcount	457	393	250	172	165	-63.9 %	-4.1 %				
Unduplicated headcount	90	78	43	45	57	-36.7 %	+26.7 %				
Generated FTE	50.5	43.7	28.0	25.7	40.3	-20.2 %	+56.6 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.96 46	4.58 <i>85</i>	4.84 19	2.90 10	3.90 2	-0.06 pts.	+1.00 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	93.2% 1.1%	96.2% 1.0%	94.8% 0.8%	100.0%	100.0%	+6.8 pts. -1.1 pts.	0.0 pts. 0.0 pts.				

Graduates and completion points											
	_					Occu	pationa		<u>letion r</u>	<u>ooints</u>	
	2012	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012	(OCPs)		2016	
	13	14	2014- 15	16	17	13	2015- 14	2014- 15	16	17	
PSAV Certificate											
Practical Nursing (5234)	39	38	20	14	30	90	71	36	86	85	
Note: Enrollment figures do not in	I clude H	SC0003	or PRN	0022.							

Program/Department: Public Safety Telecommunication

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	2	3	2	3	2	0.0 %	-33.3 %					
Duplicated headcount	28	46	33	42	24	-14.3 %	-42.9 %					
Unduplicated headcount	28	46	33	41	24	-14.3 %	-41.5 %					
Generated FTE	7.2	11.9	8.5	10.8	6.2	-14.3 %	-42.8 %					
Avg. student recommendation of instructor (max=5, min=1)	5.00	5.00	5.00	5.00								
Number of responses	1	3	2	1	0							
Course success rate (A/B/C/S)	92.9%	91.3%	90.9%	88.1%	79.2%	-13.7 pts.	-8.9 pts.					
Course withdrawal rate	0.0%	0.0%	3.0%	4.8%	4.2%	+4.2 pts.	-0.6 pts.					

	Grad	uates a	and con	npletio	n point	S				
									letion _J	<u>ooints</u>
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-					2012		(OCPs)		2016
	13	14	2014- 15	16	17	13	2015- 14	2014- 15	16	17
<u>PSAV Certificate</u> Public Safety Telecommunications										
(5455)	18	17	47	33	16	26	31	41	37	7

Program/Department: Radiography AS

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	39	37	38	38	38	-2.6 %	0.0 %				
Duplicated headcount	683	572	532	620	613	-10.2 %	-1.1 %				
Unduplicated headcount	93	78	78	78	84	-9.7 %	+7.7 %				
Generated FTE	52.3	43.3	40.8	45.7	46.5	-11.1 %	+1.7 %				
Avg. student recommendation of instructor (max=5, min=1)	4.63	4.56	4.53	4.85	4.82		-0.03 pts.				
Number of responses	83	94	137	159	209						
Course success rate (A/B/C/S)	95.8%	93.4%	93.2%	93.9%	94.9%		+1.0 pts.				
Course withdrawal rate	3.5%	5.8%	5.8%	5.6%	4.7%	+1.2 pts.	-0.9 pts.				

	Grad	uates a	and con	npletio	n point	S	-	-	-	
				•	•		pationa	ıl comp	letion 1	<u>points</u>
	Program graduates 2012- 2013- 2014- 2015- 2016-						2012	(OCPs)		2016
	13	2013- 14	2014- 15	2015- 16	2016- 17	13	2013- 14	2014- 15	2015-	2016- 17
	13		13	10	17	15	- 1 1	13	10	
Associate in Science										
Radiography (2303)	35	24	24	15	27			applicab		
							cred	dit progi	ams	

Program/Department: Radiography ATC

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	8	10	8	8	10	+25.0 %	+25.0 %					
Duplicated headcount	114	135	90	78	136	+19.3 %	+74.4 %					
Unduplicated headcount	33	44	29	24	39	+18.2 %	+62.5 %					
Generated FTE	11.4	13.5	9.0	7.8	13.6	+19.3 %	+74.4 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	0	4.75 8	4.79 19	5.00 6	4.75 16		-0.25 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	99.1%	92.6% 6.7%	90.0%	100.0%	92.6% 5.1%	-6.5 pts. +5.1 pts.	-7.4 pts. +5.1 pts.					

	Grad	uates a	nd con	npletio	n point	S				
				r			pationa	ıl comp	letion :	<u>points</u>
	<u>Program graduates</u> 2012- 2013- 2014- 2015- 2016-							(OCPs)		
	2012-	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17
	13	14	13	10	17	13	14	13	10	17
Advanced Technical Certificate										
Computed Tomography (4321)	26	23	16	11	20		not applicable for			
Magnetic Resonance Imaging (4322)	10	8	5	9	12		cred			
(4322)	10	0	J	9	12					

Program/Department: Real Estate

Program enrollment											
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change				
Sections offered	9	9	11	12	12	+33.3 %	0.0 %				
Duplicated headcount	189	223	240	276	272	+43.9 %	-1.4 %				
Unduplicated headcount	188	222	236	275	268	+42.6 %	-2.5 %				
Generated FTE	13.2	15.6	16.8	19.3	19.0	+43.9 %	-1.4 %				
Avg. student recommendation of instructor (max=5, min=1) Number of responses	3.86 7	4.43 7	4.80 5	4.67 9	3.11 9	-0.75 pts.	-1.56 pts.				
Course success rate (A/B/C/S) Course withdrawal rate	78.3% 4.8%	71.3%	67.9% 6.3%	69.6% 5.8%	57.7% 7.0%		-11.9 pts. +1.2 pts.				

	Grad	uates a	and con	npletio	n point	S						
					-	Occupational completion points						
	2012		am grad		2016	2012		(OCPs)		2016		
	13	2013- 14	2014- 15	2015- 16	2016- 17	13	2013- 14	2014- 15	16	2016- 17		
	10											
PSAV Certificate												
Real Estate Sales Agent (5499)	83	102	131	112	108	143	117	202	185	134		

Program/Department: Respiratory Therapy

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	12	12	12	12	12	0.0 %	0.0 %					
Duplicated headcount	177	213	211	175	177	0.0 %	+1.1 %					
Unduplicated headcount	36	40	44	36	35	-2.8 %	-2.8 %					
Generated FTE	24.7	29.5	29.8	24.4	24.6	-0.3 %	+0.9 %					
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.84 55	4.85 <i>72</i>	4.65 <i>71</i>	4.71 55	4.85 59	P	+0.14 pts.					
Course success rate (A/B/C/S) Course withdrawal rate	88.7% 10.7%	95.8% 2.8%	88.2% 8.1%	88.6% 10.3%	93.2% 6.8%		+4.6 pts. -3.5 pts.					

	Crad	natas a	and con	nnletio	n noint	·c				
	Program graduates 2012- 2013- 2014- 2015- 2016-							<u>ll comp</u> (OCPs) 2014-	<u>.</u>	
	13	14	15	16	17	13	14	15	16	17
Associate in Science Respiratory Care (2148)	14	15	19	11	13			applicab dit progi		

Program/Department: Security Automation Systems

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year 1-year change change						
Sections offered			0	6	7	+16.7 %						
Duplicated headcount			0	48	55	+14.6 %						
Unduplicated headcount				12	15	+25.0 %						
Generated FTE			0.0	8.0	8.5	+5.9 %						
Avg. student recommendation of instructor (max=5, min=1)				5.00								
Number of responses				24	0							
Course success rate (A/B/C/S)					100.0%	r						
Course withdrawal rate				2.0%	0.0%	-2.0 pts.						

	Grad	uates a	and con	npletio	n point	S							
					r	Occupational completion points							
			am gra		(OCPs)								
			2014-										
	13	14	15	16	17	13	14	15	16	17			
PSAV Certificate													
Security Automation Systems													
Technician (5249)			0	0	6			0	14	23			

Program/Department: Sonography

Program enrollment													
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change						
Sections offered	11	14	14	14	15	+36.4 %	+7.1 %						
Duplicated headcount	153	209	214	181	210	+37.3 %	+16.0 %						
Unduplicated headcount	26	29	31	26	27	+3.8 %	+3.8 %						
Generated FTE	15.2	20.8	21.4	18.0	20.4	+34.5 %	+13.1 %						
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.51 55	4.79 <i>63</i>	4.76 71	4.48 <i>79</i>	4.71 121	+0.20 pts.	+0.23 pts.						
Course success rate (A/B/C/S) Course withdrawal rate	93.5% 6.5%	98.6%	95.8% 4.2%	96.7% 0.0%	97.6% 2.4%	P	+0.9 pts. +2.4 pts.						

	Grad	uates a	nd con	apletio	n point	S		-						
					-	Occupational completion points								
	2012		am grad		2012	2012	(OCPs)		2016					
	13	2013- 14	2014- 15	16	2016- 17	13	2013- 14	2014- 15	2015- 16	2016- 17				
			10	10		10		10	10					
Associate in Science Diagnostic Medical Sonography (2313)	5	7	10	5	6			applicab dit progi						
College Credit Certificate Diagnostic Medical Sonography (6312)	11	11	6	9	13									

Program/Department: Surgical Technology

	Program enrollment													
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change							
Sections offered	26	29	26	24	15	-42.3 %	-37.5 %							
Duplicated headcount	260	314	274	234	194	-25.4 %	-17.1 %							
Unduplicated headcount	43	42	36	32	28	-34.9 %	-12.5 %							
Generated FTE	26.5	31.2	28.1	24.5	24.2	-8.9 %	-1.4 %							
Avg. student recommendation of instructor (max=5, min=1) Number of responses	5.00 3	4.78 40	4.90 20	4.71 7	5.00 8	0.00 pts.	+0.29 pts.							
Course success rate (A/B/C/S) Course withdrawal rate	96.2% 1.5%	96.2% 1.3%	97.1% 1.8%	97.0% 1.7%	91.2% 5.2%		-5.8 pts. +3.5 pts.							

	Grad	uates a	nd con	npletio	n point	S					
					Occupational completion points						
	2012			duates	2016	2012		(OCPs)		2016	
	13	2013- 14	2014- 15	2015- 16	2016- 17	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	
	13	17	13	10	17	13	17	13	10	17	
PSAV Certificate											
Surgical Technology (5235)	25	14	19	18	19	41	36	40	40	55	
Note: Enrollment figures do not in	l chida U	SC0003	or DDM	0022							
Note. Emoliment figures do not in	l	300003	OI FRIN	0022.							

Program/Department: Welding Technology (Belle Glade)

Program enrollment												
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change					
Sections offered	35	30	22	16	18	-48.6 %	+12.5 %					
Duplicated headcount	99	122	91	55	94	-5.1 %	+70.9 %					
Unduplicated headcount	28	37	35	22	30	+7.1 %	+36.4 %					
Generated FTE	13.1	16.1	11.7	7.2	12.3	-5.9 %	+71.3 %					
Avg. student recommendation of instructor (max=5, min=1)	5.00	5.00	5.00									
Number of responses	5	4	3	0	0							
Course success rate (A/B/C/S)	93.9%	94.3%	93.4%	89.1%	91.5%	r · ·	+2.4 pts.					
Course withdrawal rate	2.0%	1.6%	2.2%	1.8%	4.3%	+2.3 pts.	+2.5 pts.					

	Crack	too	and cov	ereletie						
	Grau	luates a	ana con	пртепо	n point	_		1	1.44	
		D		J		<u>Occu</u>	<u>pationa</u>			oomts
	2012		am gra			2012	2012	(OCPs)		2016
					2016-					
	13	14	15	16	17	13	14	15	16	17
PSAV Certificate				Belle	e Glade	campus	only			
Welding Technology (5460)	2	5	12	3	5	56	63	52	24	30

Program/Department: Welding Technology (Lake Worth)

	Program enrollment													
	2012- 13	2013- 14	2014- 15	2015- 16	2016- 17	4-year change	1-year change							
Sections offered	34	31	24	20	20	-41.2 %	0.0 %							
Duplicated headcount	342	308	281	260	237	-30.7 %	-8.8 %							
Unduplicated headcount	79	73	60	54	52	-34.2 %	-3.7 %							
Generated FTE	44.9	40.0	36.5	33.8	30.8	-31.5 %	-9.0 %							
Avg. student recommendation of instructor (max=5, min=1) Number of responses	4.95 19	4.83 24	5.00 10	4.33 6	5.00 4	+0.05 pts.	+0.67 pts.							
Course success rate (A/B/C/S) Course withdrawal rate	95.9% 1.5%	95.1% 2.6%	97.2% 1.4%	98.8% 0.8%	97.5% 1.7%		-1.3 pts. +0.9 pts.							

	Grad	luates a	and con	npletio	n point									
						Occupational completion points								
			am gra					(OCPs)						
	2012-	2013-	2014-	2015-	2016-	2012-	2013-	2014-	2015-	2016-				
	13	14	15	16	17	13	14	15	16	17				
PSAV Certificate				Lake	Worth	campus	only							
Welding Technology (5460)	21	30	28	26	25	195	178	166	155	118				