Bookstore Rental Returns

Did you rent books from the bookstore? Our bookstores are currently closed to the public, but the bookstore is providing you with a free mailing label to ship your books back to the bookstore. The due date for rental returns is May 11, 2020. The bookstore has also indicated that there will be a grace period for returns and as long your items are returned to the bookstore by May 26, 2020, you will not be charged a non-return fee.

To mail your books back:

- Watch for your rental reminder email (it will come to the email you used when you completed your rental account sign up). There will be a link in the email to print the label.
- Print out the label
- Place your books in a box and seal with label taped to the box
- Take the shipment to your nearest FedEx store

If you do not receive the reminder email, please log in to your account at: www.pbsclakeworthshop.com to print your label.

1. Enter the email address you provided at the register when you rented. Note: Even if you rented in the store, an account was created using the email you provided at the register. If you don’t know your password, you can click the Forgot Password link for a temporary password to be emailed to you.

2. Once you have signed in, click the link “Rentals.” You will be navigated to the Rentals page in your account.
3. On the Rentals page, scroll down the page to see the books you rented. Click the link “Return All Rentals by Mail.” You can also click the button “Return by Mail.” Both open a pop up to select your rentals to ship back.

4. Follow the steps to generate and print the return label and packing slip. This option is available until May 11 (rental due date).

Additional information regarding bookstore operations due to COVID-19 is available at: [http://bkstr.scene7.com/is/content/Bkstr/COVID-FAQspdf](http://bkstr.scene7.com/is/content/Bkstr/COVID-FAQspdf).

If you still have questions regarding return of your rental items, please contact the bookstore manager:

- Lake Worth, Belle Glade, Loxahatchee Groves: 0769mgr@follett.com
- Palm Beach Gardens: 0770mgr@follett.com
- Boca Raton: 0772mgr@follett.com