Today’s Talk

Are You a “Professional“?

- How do you Know?
- What are we talking about?
- Professionalism and Behaviour?
- Professionalism Characteristics?
- Have you “thought” about the basics?
- Assessing Your Professionalism?
  - What do you need to work on?
Rehearse Your Future

People also ask
- Why professional behavior is important?
- Why is professionalism important in healthcare?
- What are the key elements of professionalism?
- What is the meaning of professionalism in the workplace?

An individual who shows consideration and respect for others demonstrates a commitment to professionalism. Likewise, a person who keeps his or her word, demonstrates loyalty, and exceeds expectations is demonstrating professionalism. There are four key elements that demonstrate a professional attitude.

Professionalism in the Workplace: Definition & Maintenance - Video ...

Search for: What is the meaning of professionalism in the workplace?
What are the six traits of professionalism?
What are three characteristics of professionalism?
What does professionalism mean to you?
What is the professional attitude?

Professional ?
or
Amateur ?
Is Professionalism a Behavior?

Six Characteristics of Professionalism

- Ethical
- Altruistic
- Responsible
- Theoretical
- Commited
- Intellectual

Competence is a Given!
Professionalism: Characteristics, Traits and Behaviors

- Knowledge and skills of a profession
- Commitment to self-improvement
- Service oriented
- Pride in the profession
- Creativity and innovation
- Conscience and trustworthiness
- Accountability for his or her work
- Ethically sound decision making
- Lead-er-ship without permission

*This is not Rocket Science* just Personal Commitment

How is Professionalism Evaluated?

- Against a set of “ethics” expectations
- From our own personal set of values and understanding of what “professionalism” really means
- May be “in the moment” or situational in nature
- Influenced by “trust”
How is Professionalism Evaluated?
If you think that you are a “professional” ask the following questions of yourself:

- Do you live up to your **commitments**?

- **How do you behave with others:** your subordinates, peers; friends; internal or external customers?

- Do your managers or teachers **see you in the right light**?

- **What’s your integrity level**?

- Do you truly have **all the skills required** to be successful at your job?

- Do people, fellow students, co-workers make comments on the way you carry yourself?

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**Tangible or Intangible Professionalism**
Professional vs. Amateur

- A professional learns every aspect of the job. An amateur skips the learning process whenever possible.
- A professional carefully discovers what is needed and wanted. An amateur assumes what others need and want.
- A professional looks, speaks and dresses like a professional. An amateur is sloppy in appearance and speech.
- A professional keeps his or her work area clean and orderly. An amateur has a messy, confused or dirty work area.
- A professional is focused and clear-headed. An amateur is confused and distracted.
- A professional does not let mistakes slide by. An amateur ignores or hides mistakes.
- A professional jumps into difficult assignments. An amateur tries to get out of difficult work.
- A professional completes projects as soon as possible. An amateur is surrounded by unfinished work piled on top of unfinished work.
Professional vs. Amateur

- A professional faces up to other people’s concerns. An amateur avoids others’ problems.

- A professional uses higher emotional tones: enthusiasm, cheerfulness, interest, contentment. An amateur uses lower emotional tones: anger, hostility, resentment, fear, victim.

- A professional persists until the objective is achieved. An amateur gives up at the first opportunity.

- A professional produces more than expected. An amateur produces just enough to get by.

- A professional produces a high-quality product or service. An amateur produces a medium-to-low quality product or service.

- A professional earns his/her pay. An amateur wants a pay check and feels it’s unfair.

- A professional has a future. An amateur has an uncertain future.

Personal Assessment

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<thead>
<tr>
<th>No.</th>
<th>Benchmark</th>
<th>On track</th>
<th>More Effort</th>
<th>Target</th>
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<tbody>
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<td>A professional completes projects as soon as possible</td>
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<td>9</td>
<td>A professional remains level-headed and optimistic</td>
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<td>10</td>
<td>A professional handles money and accounts very carefully</td>
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<td>A professional has a promising future</td>
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<td>A professional is committed to life-long learning</td>
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<td>A professional gives back to the profession</td>
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<td>19</td>
<td>A professional behaves in an ethical manner</td>
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<td>20</td>
<td>A professional teaches and learns</td>
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**Scale 1-5**

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The first step to making yourself a professional is to decide **YOU ARE a professional**
Feedback is Welcomed
Questions

Discussions