

AMENDMENT NUMBER 1 TO THE BID DOCUMENTS

Amendment Date: **02/05/16**

BID DOCUMENT NUMBER **15/16-05**

Voice Over Internet Protocol (VoIP) Unified Messaging System

A. This Amendment shall be considered part of the bid documents for the above-mentioned project as though it had been issued at the same time and shall be incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original bid documents, this Amendment shall govern and take precedence. BIDDERS MUST SIGN THE AMENDMENT AND SUBMIT IT WITH THEIR BIDS.

B. Bidders are hereby notified that they shall make any necessary adjustments in their estimates as a result of this Amendment. It will be construed that each bidder's proposal is submitted with full knowledge of all modifications and supplemental data specified herein.

Except as described below, the original bid document remains unchanged. The bid documents are modified and/or clarified, as follows:

Remove 4.1.1 on page 8 of 33 and replace with:

4.1.1 The College currently uses a Nortel digital Private Branch Exchange (PBX) system for voice communications with rudimentary Call Center capability. Four College locations (Lake Worth, Palm Beach Gardens, Boca Raton, and Belle Glade) each have a physical PBX and a number of digital phones. One College location has Nortel IP phones that connect to VoIP circuitry installed into a Nortel digital PBX at the College Lake Worth location. The College currently uses Microsoft Office Communication Server and Lync Server for instant messaging, desktop sharing, desktop videoconferencing, and file transfers for internal users only. Videoconferencing rooms at some locations have end-of-service Tandberg videoconferencing systems. Voicemail is stored in Microsoft Exchange. Callcenters (ACDs) and Menus are run on CallPilot.

The College data network consists primarily of Cisco 2960 and 3560x switches connected at 10G with a few connected at 1G. The network is Quality of Service (QoS) enabled, and the switches are all Power over Ethernet (PoE) enabled and capable of supporting VoIP. See the College WAN diagram at <http://www.palmbeachstate.edu/purchasing/Documents/WAN-drawing-ver3-RFP-1516-05-VoIP-Messaging-System.pdf> for current topology. Belle Glade is connected at 250mb, not at 100mb as depicted in the diagram. Loxahatchee Groves campus is projected to be online for Fall 2016 and will be connected at a speed to not exceed 1G.

BIDDER MUST ACKNOWLEDGE THIS AMENDMENT BY MANUALLY SIGNING BELOW AND ATTACHING THE SIGNED AMENDMENT TO THE BID FORM:

Company Name _____

Contact Person _____

Signature _____

Date _____