STARFISH: CANCELING AN APPOINTMENT
Student guide

1. Log into PantherWeb:
On the gold menu bar on top, click on Advising Appointment:

2. Sign in with your PBSC User Name and Password
OR, click on the direct link:
https://palmbeachstate.starfishsolutions.com/starfish-ops/support/login.html

3. Once you are logged in, You will see: “My Success Network”

4. Click to expand the menu options

5. Then click on Upcoming

6. Click on the X on the top right corner of your

7. On the Cancel Appointment pop-up, please write a message why you have to cancel your appointment.

8. The advisor will get an email that you have canceled the upcoming appointment. You will receive an email on your PBSC email account confirming that you have canceled the advising appointment

9. You can ALSO see the email exchange in your Starfish Student page, under Messages

Having Trouble? For technical issues, contact Patricia Hoyle at StarfishSupport@palmbeachstate.edu